O2 Jet

User Manual

o2.co.uk
O2 (UK) Limited, 260 Bath Road, Slough, Berkshire SL1 4DX
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Before you start …

…Firstly, thank you for buying an O_2 Jet mobile. We know you'll find it useful and reliable.
Secondly, our Quick Start guide tells you all you need to know about getting your mobile up and running. The remaining chapters explain the additional features and functions your mobile offers – definitely worth a read when you have the time.

Quick start guide

Below are some instructions to get you started quickly. If you want to know more, take a look at the detailed sections of this guide.

Setting up

- Slide open the back of your O_2 Jet mobile and insert the SIM into the slot provided. Close the SIM catch to ensure it is secure, then insert the battery and replace the back. For more detailed help on setting up your phone go to chapter 2
- Check everything is securely in place, then hold and press until the screen turns on. Enter a PIN if necessary*.
  See page 175 for more information on PIN codes
- You're now ready to use your O_2 Jet mobile phone

Charging the handset

Using the handset charger cable

- Insert the lead from the charger into the charging socket on the base of your handset
- Connect the charger to the correct electrical socket. Make sure the socket is switched on. Your phone will now start charging
- When the phone is fully charged disconnect the charger from the socket and then from the phone

*If you enter an incorrect PIN code three times in succession, your SIM card will lock and you must enter the PUK code to unlock it. Please contact O2 Customer Service or visit www.o2.co.uk/PUK and follow the instructions.

Using the desk stand

If you prefer, you can plug your charger into the desk top stand and stand your handset in the device to charge.

Please note

If you're in hurry the fastest way to charge your O_2 Jet Mobile is to use the mains charger and plug it straight into the phone instead of using the USB cable or the desk stand.

Basic navigation

Here's how to navigate when using your O_2 Jet mobile.

- Use the navigation key to move up, down, left or right
- Press the left soft key or to select an item
- Press the right soft key to go Back or delete digits entered
- Press to go back to the standby screen

How to make a call

- Type the number of the person you wish to call by using the numbered keypad. Alternatively, press down on the navigation key or press the right soft key to select Contacts and enter the contacts menu. Then scroll up and down to find the contact you require or enter one or more letters from the beginning of a contact's name, then you can find their entry much quicker than just by scrolling up and down
- Press . Your O_2 Jet mobile will start to dial the number
- After you've connected, press to end the call

How to create and send a text message

- Press the left hand side of the navigation key to enter the New message screen. Alternatively, press the left soft key — to select Menu, then select Messages – Text Message – New Message
- Type in your text message using the alphanumeric keys. For further information on entering text, go to page 97
- Once you've finished typing your message press ■ or select Options – Send To
- Type the number of the person you wish to send the text to. Alternatively, press ■ to select a contact from your phonebook. Scroll to the contact you require and press ■ to select. Once completed press the left soft key — to select Done and return to the messaging screen. You can send your message to up to 10 recipients
- Once complete press the left soft key — to select Send and your message will be sent

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Welcome

Congratulations on choosing the O_2 Jet mobile, the perfect choice when you're on the move. With its sheer simplicity, the O_2 Jet mobile has all the features you need without complicating matters with features you don't.

Your O_2 Jet mobile provides you with more battery life, so you're always contactable when you're out and about. Better yet, your O_2 Jet mobile has a built in Battery Saving Mode to extend your mobile's battery life even further. The inconvenience of a dead battery will hopefully be a thing of the past!

Plus, with your desk stand and car charger, you can charge your O_2 Jet mobile in style or whilst you're on the move – whichever suits you best.

We've also added features that we think will be of help

- There's the calendar and alarm clock to keep you organised
- You can also enjoy all the benefits of Bluetooth to forward files easily
- You have a dedicated profile switch – with a standard, vibrate and silent option, so you can easily turn your phone on silent when you're in a meeting; or when you just want to enjoy some peace and quiet
- There is a Bluetooth shortcut – press and hold to activate Bluetooth and take you straight to your paired devices
- Your O_2 Jet mobile still has the benefits of having O_2 Active*, so you have all the information you need at your fingertips

About the user guide

This user guide relates only to the O_2 Jet mobile phone. Please note that a small proportion of the functions available differ between Pay & Go and Pay Monthly customers.

*O_2 Active is a trademark of the O2 group of companies.

Chapter 1

Before using your mobile

- What's in the box?
- Handset description
- Main display
- Icons
- Function keys
- Navigation key

What's in the box?

Thank you for purchasing your O_2 Jet mobile. Before you do anything else, please take a look in the box and check you have the items shown below.

Mobile phone

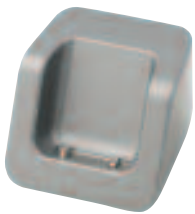
Battery

Battery cover

Power lead & USB cable

Hands-free headset

Desk stand



Protective case

Provides extra protection against scratches to your mobile phone.

Car charger

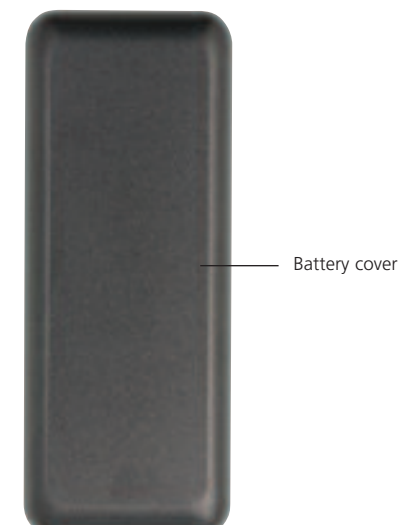
Your O_2 Jet mobile phone – user manual

CD-Rom

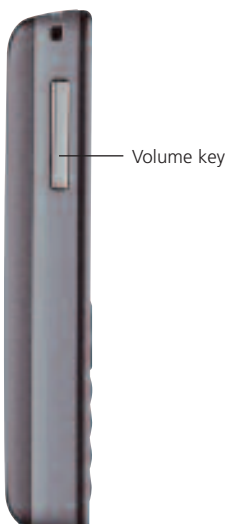
Handset description

Front view

Back view



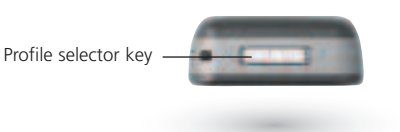
Left side view



Right side view

Bottom view

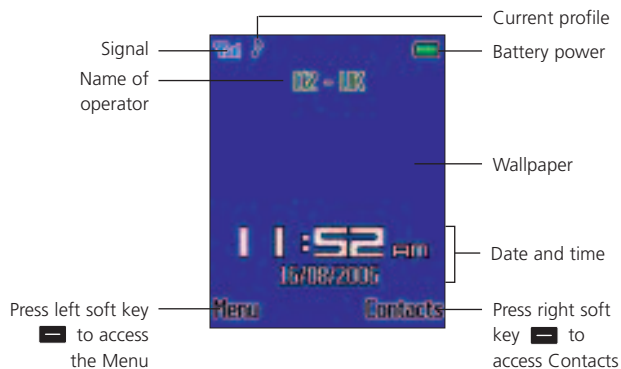
Top view



For more info on the Profile selector key go to page 138.

Main display

The main display will show icons for network signal strength, battery power, alarm (if active), the current time and the current profile in use. The screen can also alert you to incoming calls, text messages and missed calls.



Icons

The icons below appear on the display.

Signal strength The number of bars shows signal strength

Battery Current battery charge level

Message Shows that a text message has been received or that there are unread messages or you have a voicemail message

Media message Shows a media message has been received or there are unread media messages

Alarm Appears when an alarm is set

Normal Shows the Normal profile is in use. To set a different profile please refer to page 136

Outdoor This word will be displayed on screen when this profile is chosen

Vibrate Only Shows that the Vibrate Only profile is in use.

Silent Shows that the Silent profile is in use

Headset Shows that the Headset is in use

Call forward This icon indicates that all calls have been forwarded to another number

Roaming Indicates roaming has been activated (It is not your regular network)

Function keys

Power on/off key

- Long press to turn your mobile on/off
- Press to reject an incoming call or cancel a call being dialled
- Press to return to the standby screen

Send/Answer key

- Press to dial or answer a call
- Press to access the list of the last missed / dialled / received calls

Centre key

- Press to select when browsing through the menu
- The centre key can often be used as an alternative to the left soft key to select menu items

Left soft key

- Press to open up the main menu
- Press to select when browsing through lower menu levels from standby mode

Right soft key

- To access your contacts

Navigation key

- To browse through the menu

Asterisk key

- To insert an asterisk
- To open the symbols menu whilst creating a text message
- Press twice to insert +

0 key

- Press and hold to activate or deactivate Bluetooth
- To insert a space between words when writing a text message

key

- To insert #
- Press, when creating a text message, to access predictive text (T9) or manual text input

Alphanumeric

- Press to enter a digit
- Shortcut keys – press and hold to immediately access a function

1 key

- We have preset voicemail for you. Press and hold to access your voicemail messages. You can configure keys 2 – 9 as speed dial keys – see page 157

Navigation key

When in standby mode, you can use the navigation keys to access shortcuts we have set up for you.

Left To access the new text messaging screen

Right To access your calendar

Up To access the shortcut list. For further information go to page 40

Down To access your contacts

Chapter 2

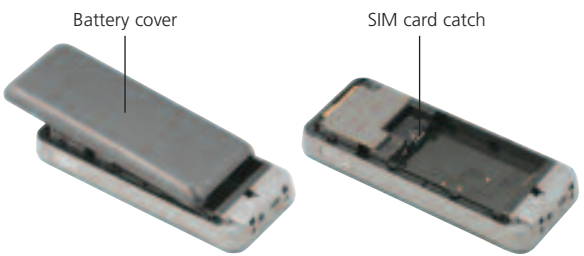
Getting your mobile ready to use

- Inserting your SIM
- The battery
- Charging the battery
- Battery information
- CD-Rom and USB cable

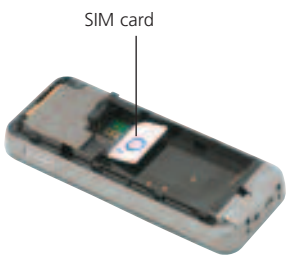
Inserting your SIM

You'll always need a SIM card to use your mobile. This contains important information about your mobile and network. The message Insert SIM appears when the SIM card is not installed.

Please take care of your SIM card and don't keep it near magnetic and electronic devices as this can interfere with data storage and network operations.



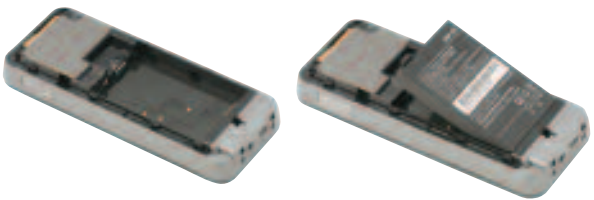
- Turn your mobile over and slide off the back cover
- Release the battery catch and lift the battery out of the mobile
- Lift the SIM card catch and insert the SIM card into the slot. Make sure the SIM card's metal contacts are facing down and the cut corner is at the top right
- Ensure the SIM card is secure by closing the SIM card catch



The battery

Installing the battery

Insert the battery into the space at the back of your mobile ensuring the metal contacts are touching. Push it down until it sits securely. It should 'clip' into place.



Please note

Do not remove the battery when the mobile is on. You could lose personal settings or data stored either on your SIM card or in the mobile's memory.

Your SIM card can be easily damaged if its metal contacts become scratched. So take special care when holding or inserting it.

Removing the battery

Using your fingernail release the battery catch and lift the battery from your O_2 Jet mobile phone.

Please note

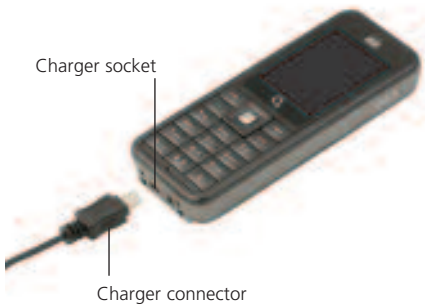
The back cover of your mobile must be securely replaced. If the cover does not hold the battery in properly, your mobile will not turn on or the battery may fall out during use.

Charging the battery

Using the handset charger cable

Insert the charger's contact point into the slot at the bottom of your mobile and plug the charger in at the socket.

Make sure you insert the charger the right way up.



Using the desk stand

You can plug your charger into the desk stand and stand your headset in the stand to charge the battery.

Please note

Charging the battery fully each time will help prolong its life – and is much better than frequent short bursts of charging.

Charging status

Whilst charging, the battery level icon will animate until fully charged.

When the battery is getting low, your mobile will play an alert sound to remind you to recharge it and will eventually turn off automatically.

Maximising battery life

To make your battery last longer, try the following tips

- Activate the Battery Saving mode. See page 163 to turn this on
- Close the WAP (O_2 Active) connection when not in use
- When you don't need the Bluetooth function, ensure it is turned off

Battery information

- Do not remove the battery while your mobile is charging
- Do not over charge the Li-Ion battery, as this can result in a reduction in battery performance and life span
- Never store a battery near a fire
- Don't attempt to take the battery apart. Only use the battery approved by the manufacturer
- Never touch the battery terminals with a metallic object, as this can lead to short circuiting
- Take special care when carrying a battery in your pocket
- Misuse of the battery can lead to burns from hot temperatures and even explosion. Never drop or apply any physical shock to the battery as it may damage the battery and even cause a fire
- Please keep your battery out of children's reach and in a dry and cool area
- Store and charge your battery at room temperature. Extremes of temperature can prevent full charging and affect battery life and performance
- Since a battery is a consumable product, the operating time will gradually decrease through use
- Keep the terminals of the battery clean and dry
- When there is risk of lightning, remove the charger's plug from the socket to protect the mobile

CD-Rom and USB cable

Your O_2 Jet mobile comes with a CD-Rom and USB cable. This allows you to connect your mobile to a PC and download selected digital images, even back-up your contacts from your SIM card plus much more.

It is extra security for those files you do not want to lose.

Software installation

- Insert the O_2 Jet SyncManager CD into the PC's CD-ROM drive
- If it does not auto run, go to RUN – Browse – CD ROM drive, then select the Install.exe. file in the folder
- Select Open, then select run from the following Run window
- Follow the on screen instructions and connect your device to your PC using the USB cable when requested, remembering to select Sync/ COM port on the device when it is plugged in

Please note

- The CD-Rom and USB cable are not essential for using your mobile, so installation is up to you
- Your mobile may not recognise the USB cable if it is connected while an application is running. Connect the USB data cable during standby
- You may not be able to download certain applications such as games, ringtones or wallpapers to your PC for copyright reasons
- Windows may ask you if you would like to accept this installation, in which case you should select accept.

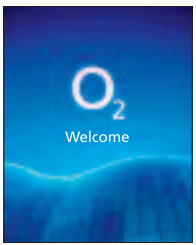
Chapter 3

Basic functions

- Turning your mobile on and off
- The menu

Turning your mobile on

When the SIM card is installed



- Press and hold ⏻ until the screen turns on
- If your mobile is PIN protected, PIN code will be displayed on the screen. Enter the 4-digit PIN* to unlock the mobile, then press ■
- You can now use your mobile

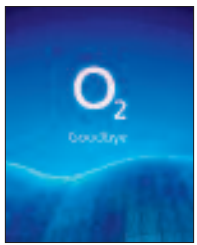
Watch out

- If you enter an incorrect PIN code three times in a row, your SIM card will lock and you'll have to enter the PUK code to unlock it. To get the PUK code you'll need to contact O2 Customer Service or visit www.o2.co.uk/PUK and follow the instructions
- When you turn your mobile on/off you'll hear the welcome/goodbye sound. To turn this off see page 144

*Please see page 175 for more information on PIN codes.

Turning your mobile off

When the SIM card is installed



- Press and hold ⏻ until the screen turns off

Please note

If the message LOW BATTERY WARNING POWER OFF is displayed, the mobile will shortly turn itself off and you will need to charge the battery.

If the battery is removed when the mobile is on, any unsaved messages could be lost and the SIM card's memory might be damaged.

The menu

- When your mobile is in standby mode, press the left soft key — or ■ to access the Menu
- Scroll to the menu icon you require by using the navigation key
- Press ■ to enter the menu icon highlighted

- Press the right soft key — to go back or press ⌐ briefly to return to the standby screen

Shortcut List

- When your mobile is in standby mode, press up on the navigation key to access the shortcuts

Bluetooth Select to access the Bluetooth menu. For more help see page 69

Profiles For details on setting different profiles go to page 136

Set Alarm For more info on setting an alarm, go to page 89

Calculator For help on calculations go to page 75

O2 Home See page 60 for details on O2 Home

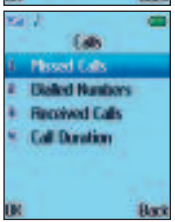
Voice Recorder To start a recording see page 84

- Scroll to the menu icon you require by using the navigation key
- Press ■ to enter the menu icon highlighted
- Press the right soft key — to go back or press ⌐ briefly to return to the standby screen

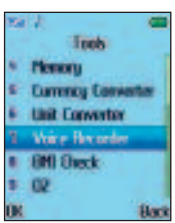
Main menu map

O2

Calls



Tools

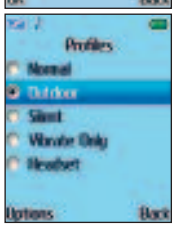


If you have a new SIM card you will have the O2 option.
If your SIM is old you will not see this.

Clock

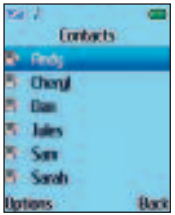
Messages

Profiles



Calendar

Contacts



Settings

Chapter 4

Calling options

- The basics
- During a call
- In-call menu
- Voicemail 901

The basics

Making a call

- Enter a phone number

- If you make a mistake while dialling, you can erase the last number you entered by pressing the right soft key — to select Clear
- Once you have entered the number, press . Your O_2 Jet mobile will start dialling

Ending a call

- Press to end a call

Receiving calls

Answering a call

- To answer a call press or the left soft key —

To reject a call

- You can reject an incoming call by pressing or the right soft key —

Making an international call

- Press * + twice until + appears on the screen
- Enter the recipient's country code, area code and phone number
- Press to dial the number

Emergency calls

- To call emergency services, enter 112 (the international emergency number) or 999
- Then press to dial the call

You can make an emergency call even if your mobile is locked or cannot access your network, so long as you are within range of a network type supported by your mobile.

During a call

Your O_2 Jet mobile puts several features at your fingertips while you're making a call.

Adjusting the earpiece volume

- During a call, you can press the volume key on the left side of your mobile to adjust the call volume

Mute

- Press the left soft key — to select Options or press ■ and scroll to highlight Mute. Press the left soft key — to select On or ■ to activate
- To restore the microphone's function, press the left soft key — and scroll to highlight Mute again. Then press the left soft key — to select Off

Loud Speaker

- Press the right soft key — to select LoudSp. You can then hear the caller's voice and you can speak to them without holding the phone near your ear
- To restore the handset speaker function, press the right soft key — to select Handset

Please note

If you are connected to a Bluetooth headset you will not be able to activate the loudspeaker.

Making a second call*

To make a second call

- Enter the phone number or select one from your contacts. For further information please refer to the in-call menu on page 54
- Press — to call

The currently active call will automatically be placed on hold. However, if there is already an active call and another on hold, this action will fail.

- To retrieve the original call press End

*Only available on a Pay Monthly calling plan.

Putting a call on hold*

When the call is active

- Press the left soft key —, then select Hold-call to put the active call on hold. The following graphic will appear on the screen

- Press ⌐ to end this call

When the call is on hold

- Press the left soft key — and scroll to Retrieve-call and select to resume the call

When there is an active call and a call on hold

- To swap between the calls scroll to the relevant number and select Options – Swap to resume the call that is on hold, and put the active call on hold. Alternatively, scroll and highlight the number you require and press — to swap

*Only available on a Pay Monthly calling plan.

Indicates that this is the call on hold

Indicates that this is the active call

Conference

- Select Options then scroll to Conference
- Press the left soft key — or ■ to connect all 3 parties
- To split the call back select Options, then scroll to Split. Press the left soft key — or ■. This will leave the 2 parties connected on your mobile with one on hold and the other call active

Call Transfer

- Select Options, then scroll to Transfer. Press the left soft key — or ■ to transfer the live call to the other parties. This will disconnect you from the call

Call waiting*

If you receive an incoming call whilst you are on the phone, a tone will sound through the earpiece and the display will show that a second call is currently waiting.

You can handle the waiting call and currently active call in the following ways

*Only available on a Pay Monthly calling plan.

Answer the waiting call

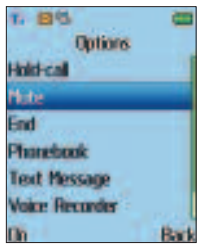
- Press [—] to answer. The currently active call will automatically be placed on hold
- However, if there is already another call on hold, a menu will appear on the display allowing you to select a call to end and then answer the waiting call

Reject the waiting call

- Press the right soft key [—] to select Reject

In-call menu

- Press the left soft key [—] during a call to select Options and enter the in-call menu
- Scroll down to the desired item using the navigation key – please refer to the list below



Hold-call / Retrieve-call For further information on placing a call on hold see page 51

Mute For further details see page 49

End Select to end the call

Phonebook Enables you to enter the contacts menu and select a contact

Text Message Select to enter the text messaging screen. For further information on creating a text message go to page 97

Voice Recorder Select to start a recording of your conversation. For further information on a voice recording go to page 84

DTMF

When your mobile is connected to other devices or services, you can send DTMF (Dual Tone Modulation Frequency) strings. DTMF strings are keypad tones that can be sent via the microphone as you dial another number. Your mobile will emit the tones in order to communicate with answering machines, pagers and so forth.

Voicemail 901

This service takes messages for you when your O_2 Jet mobile is switched off, engaged, you don't answer a call or you are out of signal range.

To set up voicemail

Voicemail must be activated before you can use it. To activate voicemail on a Pay Monthly tariff enter 1750 and then press . If you are a Pay & Go customer your voicemail 901 service has already been activated.

To listen to your voicemail message

- In the standby mode, press and hold 1 to dial your voicemail
- Alternatively, simply dial 901 and press

For further information on call forwarding to your voicemail 901 please see page 168 or your O_2 welcome pack.

Chapter 5

Main menu

- O2
- Calls
- Tools
- Clock
- Messages
- Profiles
- Calendar
- Contacts
- Settings

O2

Your O_2 Jet mobile puts a fast internet browser in the palm of your hand. You can access O_2 Active and other Mobile Internet services.

You'll discover a whole new way to access the information you want. Bring your mobile to life with full colour pictures or download the latest ringtones and wallpapers. Get the latest news, sports updates and celebrity gossip. Book your next weekend escape or plan a night out with restaurant and bar guides as well as info on the latest films and showtimes at your local cinema.

It's fun, it's fast and it's really convenient whilst on the move*

- From the standby screen press the left soft key — to select Menu or press ■
- Scroll to O2 and press ■ to select

*Subject to network coverage.

O2 Home

- Select O2 Home to start browsing

For further information on O_2 Active check out o2.co.uk or read the O_2 Active section within your welcome pack.

Bookmarks

Use this to store and visit your favourite web links and save time while browsing.

- Scroll to Bookmarks and select OK

We've saved some great bookmarks for you already so you can go direct to the sites to download the latest news and information, or the latest wallpapers and ringtones.

Whilst in the Bookmarks menu you can select Options and choose from the following

Go To To go direct to the highlighted bookmark

Edit To edit the name or internet link for the saved bookmark

Delete To delete the highlighted bookmark

Delete All To delete all bookmarks that are currently saved

Add Bookmark Select to add a new bookmark

- Select Add Bookmark and then enter the name of the bookmark and the internet link when prompted. When complete select Save

History

Select to see what sites have been visited from your mobile.

- Highlight a site, then select Options and choose from the following

  Go To To go direct to the highlighted site

  Delete Delete the highlighted web address

  Delete all Delete all web addresses stored in History

Go to Address

- Scroll to Go to Address and select, then type in the web address you want to visit
- Then select Options – Done to go direct to the requested site – saving you time!

Push Messages

- Select Push Messages to view all the messages you have received
- Scroll to highlight one of the messages and select Options and choose from the following

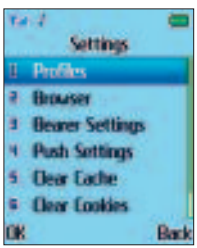
  Read To read the message

  Delete To delete the highlighted message

  Delete All To delete all the push messages

Settings

O2 has set up the O_2 Jet mobile for optimum use so you should not need to change anything. However, should you need to, you are able to alter your connection settings.
Here are all the settings that help you browse



Profiles You can Edit or Activate your connection settings. We've entered all the settings for you. If you need further assistance contact O2 Customer Service

Browser Here you can amend the Browser settings. You can alter the Timeout settings and also select whether images are shown on the screen while you surf. Just follow the on screen prompts

Bearer Settings These are the settings that your device uses to connect to the O2 network. You can edit or activate different settings dependent upon how you want to connect to the network. If you need further assistance contact O2 Customer Service.

Push Settings Here is where the settings for push messages are stored. If you don't want to receive push messages just select Off – it's up to you

Clear Cache To delete the history of all sites you have visited

Clear Cookies A cookie is a mechanism used by some websites to store general surfing information about users when using their website. Here you can clear all cookies you have stored

Counter

Select to view how much data has been sent and received via GPRS since the last time the counter was zeroed or in the last file that was sent or received.

- To reset the GPRS counters to zero, scroll to either Last Sent / Last Received / All Sent / All Received and press the left soft key — to select Reset. Then select OK to confirm

Calls

These options make sure that you are always in control by putting your call history at your fingertips.

- Press ■ to access the Menu, scroll to Calls and press ■ to select

Missed, dialled and received calls

- Scroll to Missed / Dialled / Received and press ■ to select the type of call you wish to check up on. You can then view all the latest missed, received or dialled calls
- Scroll down to the desired phone number

this icon appears beside missed calls

this icon appears beside dialled calls

this icon appears beside received calls

Alternatively, in the standby mode, press ▬ to view a list of the most recent missed, dialled and received calls.

Please note

- If a phone number has already been stored as a contact in your phonebook, the display will show the name of this contact
- If the number of the person calling you is not available then the list will not show a number for the call

When the number for a missed, dialled, or received call is highlighted, you can perform the following tasks

- Press ■ to view the Call Info and view the date, time and telephone number* of the call, as well as the number of times the call was missed, received or dialled
- Press the left soft key ▬ to select Options and select from the following

Call Select to call the number or contact listed

Save If the phone number for the call has not been stored in the phonebook you will be able to create a new contact for this number or update an existing contact. For more information on adding contacts to your phonebook go to page 151

Edit Before Call Select to edit the telephone number before you make the call. Once you have edited the number you can save the details to your phonebook

Send Text Message Select to send a text message to the number or contact listed. For further information on sending text messages please refer to the Messages section on page 100

Send Multimedia Message Select to send a media message to the number or contact listed. For more information on sending media messages go to page 112

Clear Select to erase the record of the call from the list

Clear All Select to delete all call records

*If the telephone number has been withheld, the number will not be displayed.

Call duration

Here you can view the duration of the call you have made.

Last Call Shows the duration of the last call

Total Dialled Calls Shows the total time of all dialled calls

Total Received Calls Shows the total time for all received calls

- Press the left soft key — to reset all counters to zero, then select OK to confirm

Tools

Life can be hectic, so to help we've included a range of useful tools to keep you organised and connected on the move.

- In the main menu, scroll to Tools and press ■

Bluetooth®

- In the Tools menu, scroll to Bluetooth and select

Switch On/Off

- To turn Bluetooth on or off, scroll to Switch On/Off and press ■
- Scroll to Off or On and press ■ to select

Top tip

For quick access to turning Bluetooth on, press and hold 0 from the standby screen. Your O_2 Jet mobile will automatically take you to your paired devices for easy connection.

Add Devices

- To search and add devices you can pair with, scroll to Add Devices and press ■ to select

Please note

If Bluetooth isn't activated you will be prompted to turn it on. Press the left soft key — to select OK.

- Your O_2 Jet mobile will search for headsets or other handsets in pairing mode. Pairing mode is the process where a headset or phone and another phone talk to each other before connecting
- A discovered devices list will appear on the screen. Scroll to the device you wish to pair with and press the left soft key — to select Pair
- You'll be prompted to enter a PIN number. To pair with other handsets just ensure the receiver enters the same PIN you choose e.g. 0000. If the received entered the same PIN you'll be paired

Please note

To find the PIN number for your Bluetooth headset, please refer to your headset user manual.

My Devices

View the mobiles or headsets that you have previously paired with.

- Scroll to My Devices and press ■ to select
- You can now view the devices you have previously paired with using your O_2 Jet mobile

You can then perform the following options

- Scroll to highlight one of the devices and press the left soft key to select Options, and choose from

Connect Select to attempt a connection with the highlighted device

Add Devices Select to search for other devices you could pair with

Delete To delete the device listed

Delete All To remove all devices from the list

Rename Select to rename the device e.g. change the handset name to the owner's name so it can be easily identified

Profiles Your paired device will be set up automatically to a profile with differing experiences depending on your preference

Connected Devices

Select to view the devices you are currently paired with.

Settings

Scroll to Settings and select, then choose from the following options

Visibility Decide whether other people can view your handset when Bluetooth is turned on. Turn your handset's visibility On or Off

My Device Name Change the name of your phone, perhaps to your name so that friends and colleagues can find your O_2 Jet mobile

Reroute Audio This setting manages the incoming sound from a call when paired with a Bluetooth device

About

Select to view the Bluetooth details of your O_2 Jet mobile.

See what you can do with Bluetooth

Your O_2 Jet mobile supports the sending and receiving of the following over Bluetooth

Speech Make and receive calls

Contacts Send and receive contact information for your phonebook

Images Send and receive wallpapers and photos

Audio Send and receive unprotected audio files

Please note

- Your O_2 Jet mobile will not allow the sending of copyright protected material
- Sending images, audio files and business cards also depends on whether the recipient's mobile has the ability to accept them

Making calls

- Enter the phone number and press to call
- To end your call press

Sending contact details from your phonebook

- From the main menu select Contacts
- Scroll through your contact list and press the left soft key to select Options
- Select Send as Biz Card – Bluetooth
- Your O_2 Jet mobile will list phones or computers that are available
- Select the phone or computer you want and select Send
- Your contact details will be sent

Please note

- If you are not currently paired with the handset or computer you have chosen you will be prompted with Pair with XXX? select OK
- Enter a PIN code – just ensure the receiver enters the same PIN you choose e.g. 0000. If the recipient enters the same PIN you'll be paired
- Your contact details will be sent automatically

Sending content

- From the main menu select Tools – File Manager
- Scroll to My Files and select

Please note

You won't be able to send files from the Protected Files folder as your O_2 Jet mobile will not allow the sending of copyright protected material.

Then select

Received To find a file you have received by media message or downloaded from O_2 Active

Images To find images you have saved to your O_2 Jet mobile

Audio To find audio files you have recorded

For further help on the File Manager see page 76.

- Scroll to the item of content you wish to send, then select Options – Send via – Bluetooth
- Your O_2 Jet mobile will list phones or computers that are available
- Select the phone or computer you want and select Send
- Your content will be sent

Please note

- If you are not currently paired with the handset or computer you have chosen you will be prompted with Pair with XXX? select OK
- Enter a PIN code – just ensure the receiver enters the same PIN you choose e.g. 0000. If the recipient enters the same PIN you'll be paired
- Your content will be sent automatically

Calculator

Select calculator to do those sums you can't do in your head.

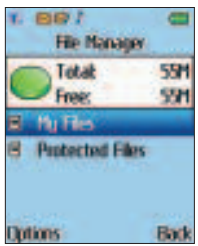
- Use the keypad to type in the numbers you wish to calculate
- Use the navigation key to perform the mathematical operations on screen
- Press # to insert a decimal point
- Once completed press the centre key ■ to select =

Entered numbers and calculation results appear in this field

File Manager

The File Manager stores all the images, photos, and audio files you have either downloaded or received. Keeping them in one place means you can get to them easily to send in messages or just to refresh your memory.

- From the main menu select Tools – File Manager



My Files

These are the images you have downloaded from O_2 Active, received from other people, or sound files you have recorded.

- Select My Files to view the folders for files you have Received, Audio and Images

Managing your folders

- Select Options and then choose from one of the following

Open Select to open the folder

Create Folder Select to create a new folder within either Received, Images or Audio

Rename To rename Received, Images or Audio

Delete To delete a folder

Managing your files

- Select Received, Images or Audio
- Scroll through any sub folders you have created to find a particular image or sound file
- Then select Options and choose from the following

View To view the image you have saved

Play Audio To listen to the audio file

Send via Select to set as a ringtone, send via MMS, Email or Bluetooth. For further information on ringtones see page 142, for Media Messaging see page 106, for Email see 122 and for Bluetooth see page 69

Set as Select to set your chosen image as your mobile phone's wallpaper. For details on wallpapers go to page 164

Detail To view the filename, file format, the date it was saved and the size

Rename To rename the filename

Copy Select the file to copy to and press the soft left key — or ■

Move to Select the file to move to and press the soft left key — or ■

Delete Select to delete the file

Delete All Select to delete all files

Sort by You can arrange to sort your files by Name, Type, Time or Size. Otherwise select None

Protected Files

Protected files are those which are copyright protected.

Memory

Select to keep tabs on what memory you've used up.

Contacts See how much space you have left both on your SIM card and also on you phone's memory. To save contacts to your SIM rather than your phone or vice versa see page 162

Tasks View to see how much task space you have on your mobile

Text Message View how much space you have remaining on your SIM card's memory and your phone's memory. You can store up to 20 text messages on your SIM card and up to 150 on your mobile's memory

MMS Check out how much space you have remaining. You can store up to 100 media messages on your mobile's memory

My Files See how much space you have left remaining for images and audio files you have received or downloaded from O_2 Active. Your O_2 Jet mobile can store up to 55.9Mb

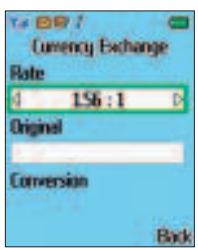
Protected Files View the remaining space for copyright audio and image files that you have downloaded. Your O_2 Jet mobile can store up to 4.9Mb

Currency Converter

- Scroll to Currency Converter and press ■ to select and enter the converter screen

Step 1

- In the Currency Exchange screen enter the exchange rate using the alphanumeric keys, then press the left soft key — to select OK or press ■



Step 2

- In the Rate box check that your conversion will be correct e.g. 1.56:1 or 1:1.56. To change press left and right on the navigation key
- Once complete scroll to the Original box. Insert the figure you want to convert from and press the left soft key — to select OK to confirm or press ■

- Result! The conversion will appear in the bottom panel

Top tip

- Press # to enter a decimal point

Unit Converter

- Scroll to Unit Converter and press ■ to select

Step 1

- On your O_2 Jet mobile you can convert weight and length measurements – select Weight or Length

Step 2

- In the Converting Units box, press left and right on the navigation key to select what criteria you want to convert e.g. kilograms to pounds or kilometres to miles

Please note

On your O_2 Jet mobile you can do the following conversions

Weight

Kilograms to pounds

Kilograms to ounces

Length

Kilometres to miles

Metres to yards

Metres to feet

Centimetres to inches

Step 3

- Once complete scroll down to the next box and insert the unit you intend to convert from and press the left soft key — to select OK to confirm

- Result! The conversion will appear in the bottom panel

Top tip

- Press # to enter a decimal point

Voice Recorder

Use your mobile like a dictaphone so you don't forget important conversations or information.

- From the Tools menu, select Voice Recorder
- Select Options by pressing the left soft key — and choose from the following

Please note

The options below will appear if you've not recorded a voice recording on your O_2 Jet mobile before. If you've already recorded a file the options you'll see are the same as those on the voice recording menu – see page 85.

Record Select to start a new recording. For further info on recording see below

Settings Select to change the file format you are recording. You have a choice between AMR or WAV. Press left and right on the navigation key to change the formats and select OK to confirm. You'll be informed how much recording time you have available – view and select OK

To create a new voice recording

- Select Record to start recording
- To pause a recording press the left soft key — and to resume recording press the left soft key to select Cont.
- To stop the recording, press the right soft key —. You'll then be prompted to enter a file name. Press the right soft key to select Clear and delete the current file name and enter a new one if you wish, then select Options – Save

To play your voice recording

- From the Tools menu, select Voice Recorder

- Scroll to highlight one of the voice recordings and press ■ to play

Voice recording menu

If you have previously saved voice recordings you can choose from the following options

- From the Tools menu, select Voice Recorder, then select Options and choose

Record To create another voice recording

Play To play the highlighted voice recording

Append To add more audio to an existing file

Rename To rename the file name of the highlighted voice recording

Delete To delete the file currently highlighted

Delete all To delete all voice recordings

Settings To amend the file format – choose between AMR and WAV

Send via Select to send your voice recording in a media message, by Email or via Bluetooth. For further information on media messaging see page 106, for Email see 122 and for Bluetooth see page 69

BMI Check

Check your body mass index.

- From the Tools menu, select BMI Check, then select OK

- Scroll to Gender and by pressing left and right on the navigation key select Male or Female
- Then scroll to Height and enter your details. Make sure the number is calculated in centimetres
- Then scroll to Weight and enter the number in kilograms
- When completed select OK to find your BMI result

Top tip

You can use the unit converter to calculate kilograms and centimetres.

O2

Select O2 – Get Settings to receive the media messaging and O_2 Active settings by text message to your mobile*. Just follow the instructions on how to save them.

*Depending on the age of your SIM, the O2 experience in this option my differ or may not be available.

Clock

Set the correct time and date on your mobile, and set an alarm as a wake up call or simply as a reminder.

- From the main menu scroll to Clock and select by pressing ■

- To view the clock menu select Options by pressing the left soft key —

Set Alarm

- Scroll to Set Alarm and press ■
- Using the alphanumeric keys insert the time you wish the alarm to sound
- Scroll to AM/PM and by pressing left and right on the navigation key, select AM or PM
- Your alarm is now set and ⏰ will now appear on the standby screen

Please note

You'll need to ensure the correct time is set on your O_2 Jet mobile. For more details go to Set Time and Date below.

Clear Alarm

- To cancel the alarm scroll to Clear Alarm and select OK to confirm

Set Time and Date

- To set the correct time and date on your O_2 Jet mobile, scroll to Set Time and select

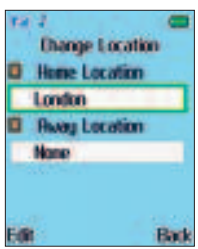
- Scroll to Time and insert the correct time using the alphanumeric keys
- Scroll to AM/PM and by pressing left and right on the navigation key, select AM or PM
- Scroll to Date and insert the current date using the alphanumeric keys
- Once complete press the left soft key — to select OK

Change Location

If, during travel, you move between different time zones, you can now adjust the time displayed on your screen so that you always have access to the accurate local time – just update with a different away city.

The change location feature enables you to display the Home Location time and date and the time and date for a different location on one screen – so when you're abroad you'll always know the current time, and the time at home as well.

- Scroll to Change Location and select



Home Location

- To set your home location scroll to Home Location and select Edit
- Scroll through the list available and select OK when the location you require is highlighted

Away Location

- To set the away location scroll to Away Location and select Edit
- Scroll to highlight your required location and press the left soft key — to select Options, then scroll to Select and press the left soft key — to select OK
- If you return to the standby screen both locations' dates and times will appear on the screen

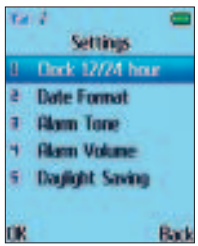
Please note

To remove the away location from the standby screen select Clock – Options – Change Location. Then scroll to Away Location and select Edit. Then select Options – Remove.

Settings

Select to change the format for the date and time as well as the alert tone and volume for your alarm.

- Select Settings and then choose from the following



Clock 12/24 hour

Choose between the 12 and 24 hour clocks.

- Scroll to Clock 12/24 hour and select
- Then scroll to 12 hours or 24 hours and press ■

Date Format

Change the format for how the date is displayed on your O_2 Jet mobile phone screen.

- Scroll to Date Format and select
- Scroll to highlight one of the options available and select OK to confirm

Alarm Tone

Set the ringtone for your alarm.

- Scroll to Alarm Tone and select
- Scroll through the list available. By highlighting each one you will be able to listen to the tone
- Once you've decided, highlight the particular tone and select OK

Please note

If you've selected Silent or Vibrate Only for your mobile's profile, you won't be able to listen to the tones. See page 136 for more info on profiles.

Alarm Volume

Change the volume for your alarm

- Scroll to Alarm Volume and select

- Press left and right on the navigation key and then select OK to confirm

Daylight Saving

Select to adjust the daylight saving times. This can be done for both the home location and also the away location.

- Scroll to Daylight Saving and select
- Then select either Home Location or Away Location

- Then scroll to and select either Winter Time / Summer Time (+1 hr) / Summer Time (+2 hr) and select OK to confirm

Top tip

If the dual clock is activated (e.g. you require your O_2 Jet mobile to display both home and away locations on the standby screen), the away location may be incorrect if the home time isn't accurately set to the correct winter / summer time.

If you intend to use this function we recommend that you use the daylight saving option to accurately change the time and therefore ensure that the away time is updated automatically as well.

Messages

More than just a phone, your O_2 Jet mobile gives you loads of ways to communicate with friends, family and colleagues. You can choose from text, multimedia messages and email.

• In the main menu, scroll to Messages and select by pressing ■

Then select

Text Message

For more information on text messaging go to page 97.

Multimedia Message

For more information on media messaging go to page 106.

Email

For more information on email go to page 122.

Cell Broadcast

Cell Broadcast (CB) has the ability to enable O2 to provide you with information on specific services. Details are available from O2. When you receive a CB it will display automatically in the display.

Cell Broadcast is not available to Pay & Go customers. Charges may apply for customers using CB. For more information please contact O2 Customer Service.

Text Message

With text messaging you can stay in touch anytime, anywhere*.

- In the Messages menu, select Text Message

Top tip

To enter the text messaging screen directly from the standby display screen press the left hand side of the navigation key.

New message

- In the Text Message menu select New Message

Create your message

- Enter your text message using the alphanumeric keys. Your message can be up to 456 characters. One standard text consists of 160 characters

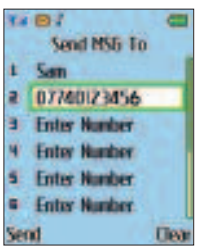
*Subject to network coverage.

Useful tips

- Press 0 to enter a space between words
- Press # to switch between input modes e.g. abc, T9, 123 etc. Or select Options – Input Method
- Your O2 Jet mobile can use T9 – a predictive text input method allowing you to type quickly. Type in the word using the alphanumeric keys. If the word you want isn't on the screen press down on the navigation key to view other options. The bottom of the screen will show you the number of options available
- Press * to bring up options to insert characters such as ?, !, & and @. Using the navigation key, scroll to the character you require and press ■ to select. Or select Options – Insert Symbol

Select a contact

- Select Options by pressing —, then select Send To otherwise simply press ■ once you have finished entering text
- In the Send MSG To screen enter the number of the person you want to send a text to, or press ■ and select a contact from your phonebook



- Scroll through the list available and press ■ to select. You can choose more than one. Once complete press the left soft key — to select Done

Please note

- You can send your text message to up to 10 people
- If you send to more than one contact, only the first contact will show in your sent messages. If multiple recipients are selected, only the first name will appear in sent

To send your message

- Press the left soft key — to select Send
- When the message is sent a copy will be saved in the Sent items folder. If a message fails to send it will be saved in the Drafts folder

Other options are available in the New text message screen, press the left soft key — to select Options and choose from the following

Send To Select to add a contact from your phonebook

Save to Drafts You can save your message to the drafts folder and send it at a later time

Templates Save time texting by selecting one of the templates we've created for you, such as 'Call me now', 'Thank you' etc. Just select from the list available

Input Method Choose from ABC mode, T9 mode or 123 mode

Insert Symbol Choose a symbol to insert in your message, such as ?, *, & or £. Scroll to highlight a symbol and select by pressing the left soft key — or ■

My Words Your O_2 Jet mobile saves new words that you have created that are not currently in its dictionary

T9 Help Get help on predictive text input

Second Language Text in German, English or Spanish – you choose

Advanced Your O_2 Jet mobile even offers the following options

- Word Completion Your O_2 Jet mobile will try to predict the word you are typing and suggest the remaining letters

- Word Prediction Your O_2 Jet mobile will try to predict the next word you are typing based on your previous typing
- Smart Capitalisation This will change the input method to capitals once a full stop and space is inserted
- Add Word Not Matched This is your personal dictionary and you can add new words for your mobile to remember

How to read messages

When you receive a text message Message from.... will appear on the display together with a tone or vibration if selected.

Please note

If the sender is a contact saved in your phonebook their name will appear in the message alert rather than the number – so you know who sent the message before you open it.

- Press the left soft key — to select Read or press ■

Please note

If you'd rather save the text message and read it later, press the right soft key — to select Back and return to the standby screen. The message will be stored in the inbox and the ✉ icon will appear on the standby screen.

- Select Options by pressing the left soft key — or press ■, then select from the following

Reply Select to reply to the text message

Forward Forward the message to someone else

Delete To delete the message from the inbox folder

Use Number Enables you to extract a number from within the text message or the sender's mobile number. Select Use Number and then scroll to highlight one of the numbers listed and press the left soft key — to select Options or press ■. You can then choose to Call / Add to contacts / Save to Existing Contact. For further information on adding contacts go to page 151

Use Email Address Enables you to extract an email address. Select Use Email Address, then scroll to the email address you require and select Options. You can then choose to Send Email / Add to contacts / Save to Existing contact

Use URL Enables you to extract a URL from the text message. Select Use URL, then select Save and add the address to your Bookmarks. For further information on bookmarks go to page 60

Update My Words Select to update your mobile's vocabulary

Inbox

- In the Text Message menu, scroll to Inbox and select by pressing ■
- You are now in the inbox

Indicates a read message

Indicates an unread message

Then you can

- Scroll to the desired message and press ■ to read it, or
- Press the left soft key — to select Options and then select

Read Select to read the message

Reply To reply to sender

Delete Delete the message from the folder

Move Move the message from your phone's memory to your SIM card's memory or vice versa

Copy Copy the message from your phone's memory to your SIM card's memory or vice versa

Delete All You can select to delete messages from the SIM and Phone memory or just from the Phone or SIM memory. Just follow the on screen prompts

Move All Select to move all your messages in the draft folder from the SIM to Phone or Phone to SIM

Copy All Select to copy all your messages in the draft folder from the SIM to Phone or Phone to SIM

Update My Words Select to update your mobile's vocabulary

Drafts

This option allows you to work with the message drafts you have saved.

- In the Text Message menu, select Drafts

Then you can

- Scroll to the desired message and press ■ to read it, or
- Press the left soft key — to select Options and then select

Read Select to read the draft message

Delete Delete the message from the Drafts folder

Move Move the message from your phone's memory to your SIM card's memory or vice versa

Copy Copy the message from your phone's memory to your SIM card's memory or vice versa

Move All Select to move all your messages in the draft folder from the SIM to Phone or Phone to SIM

Delete All Select to delete all your messages in the draft folder. You can select to delete messages from the SIM and Phone memory or just from the Phone or SIM memory. Just follow the on screen prompts

Copy All Select to copy all your messages in the draft folder from the SIM to Phone or Phone to SIM

Sent

Select to view the messages that you have sent. You can then read, delete, move or resend the messages just select Options and follow the on screen prompts.

Templates

Use the quick message templates to compose a message rather than entering the entire text message character by character. You can even edit the current templates so they fit more in line with your requirements.

Settings

Your O_2 Jet mobile is already set up to send, receive and retrieve messages. If you experience any difficulty please contact O2 Customer Service. In the settings menu you can check how much memory space you have used for your text messages both on your SIM card and you phone's memory.

Text Message Counter

Your O_2 Jet mobile has a counter that will count the number of text messages that you have sent and received. You can reset the counter for each by pressing the left soft key — – useful if you want to track the number of messages you are using each month.

Multimedia Message

Sending a media message is similar to sending a text message but you can attach images or audio files.

- In the Messages menu select Multimedia Message

Create a media message

- From the Multimedia Message screen, select New message

Select a contact

- Scroll to To and press ■
- You can send your media message to a phone number or email address
- Scroll to Add Number or Add Email and select OK
- Enter the number or email address of the person you want to send your message to, or press the left soft key — to select Search and choose the details from your phonebook. Press the left soft key — to select OK

To add additional contacts or edit contacts already selected press the left soft key — to select Options and choose from the following

Add Number To add an additional number

Add Email To add an additional email contact

Edit To edit contacts you have already selected

Delete To delete contacts already selected

Done Select once all contacts have been added to return to the To screen

To send your message as a carbon copy or a confidential carbon copy to others scroll to CC or Bcc and repeat the instructions above.

Enter a subject

- To enter a subject for your message, scroll down to highlight Subject and press ■
- Enter the subject name using the alphanumeric keys

While entering the subject for your media message, press the left soft key — to select Options at any time to perform the following tasks

Done Select to confirm you have finished entering the subject name and return to the media message screen

Input method Choose from ABC mode, T9 mode or 123 mode. For further information on entering text please refer to page 98

Insert symbol Select to insert a symbol. For further info on entering symbols see page 98

My Words Add words to your mobile's dictionary. Select My Words – Add. Then enter the word you want your O_2 Jet mobile to remember and select Save

T9 Help Get help on predictive text input

Second Language Text in German, English or Spanish – you choose

Advanced Your O_2 Jet mobile even offers the following options

- Word Completion Your O_2 Jet mobile will try to predict the word you are typing and suggest the remaining letters
- Word Prediction Your O_2 Jet mobile will try to predict the next word you are typing based on your previous typing
- Smart Capitalisation This will change the input method to capitals once a full stop and space is inserted
- Add Word Not Matched This is your personal dictionary and you can add new words for your mobile to remember

Add content to your media message

- Scroll to Edit Content and press ■ to edit your media message

With text

- Enter the text you would like to accompany your media message

For more about entering text take a look at page 97.

With an attachment

- After entering your text message select Options and then select either Add Image / Add Audio / Add Attachment

With an image

You can insert images you have stored on your O_2 Jet mobile phone e.g. images you have received from others or downloaded from O_2 Active. For more details on O_2 Active go to page 60.

- Scroll to Add Image and press ■ to select
- In the File Manager screen select My Files. For further information on File Manager go to page 76

Please note

You will not be able to forward any Protected Files as these are rights protected.

- Scroll to Received (for images you have received) or Images and select. Scroll through the images saved or open a folder you have created and search for further images. For more information on folders and File Manager see page 76
- To insert a particular image into your media message press the left soft key — to select OK

Add Audio

You can jazz up your media message by adding music or sounds – the recipient will be able to hear it when they view the rest of your message.

- Select Options – Add Audio. Then select My Files from the File Manager screen

Please note

You will not be able to forward any Protected Files as these are rights protected.

- Scroll to Received (for sounds you have received) or Audio and select. Scroll through the sounds saved or open a folder you have created and search for further sounds. For more information on folders and File Manager see page 76
- To insert a particular audio file into your media message press the left soft key — to select OK

Add an attachment

If you're not sure what you want to add, you can select Add Attachment to choose either audio or stored images and files.

- Select Add Attachment to scroll through and view all the images and audio files available. To add an attachment see the instructions for With an image or Add audio on page 109

Helpful tips

When you're creating your media message you can press the left soft key — to select Options and choose from the following

Done Select when you have added all your attachments or added your text message to return to the main media message screen

Input method Choose from ABC mode, T9 mode or 123 mode. For further information on entering text please refer to page 98

Add Image / Edit Image / Delete Image Select to add a new image, change the image if one is already chosen or delete the image from your media message

Add Audio / Edit Audio / Delete Audio Select to add a new sound file, change the file if one is already chosen or delete the sound file from your media message

Add attachment / Edit attachment / Delete Attachment Select to add a new file, change the file if one is already chosen or delete the file from your media message

Insert New Slide / Delete Slide Select to add a new page to your media message

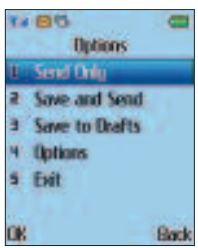
Previous Slide / Next Slide To view the next slide or view the previous slide if you have added another

Preview Select to play the pages you have created in sequence. Whilst playing press the right soft key — to select Stop. To resume press the left soft key — to select Play

Slide Timing (sec.) Allows you to control and set the length of time each page is displayed on the screen when playing your media message. Select Slide Timing, then press the right soft key — to select Clear. Insert a number using the alphanumeric key to select the number of seconds, then select Options – Done

Send your media message

- After you have finished editing your media message press the left soft key — to select Options, then select Done
- Then press the left soft key — to select Done again and choose from one of the following options



Send Only To send your media message

Save and Send To save your media message to the outbox after sending

Save to Drafts Save your media message to your drafts folder so you can send it at a later date

Options Select from the following sending options

- Validity Period This is set to max as default and makes sure the message will be available to be downloaded as long as possible
- Delivery Report Get confirmation when your media message has been sent. Scroll to Delivery Report and amend by pressing the left and right hand side of the navigation key to select On or Off
- Read Report* Get confirmation when the recipient has read your message. Select On or Off using the navigation key
- Priority Choose from High, Normal or Low. Use this to set the order in which messages in your outbox are sent

Once completed select Save to confirm

Exit Select to exit media messaging. Then select OK to save or Cancel to delete

*Network dependent.

Reading media messages

When you receive a new message New Multimedia Message will appear on the display with a tone or vibration if selected.

- Press the left soft key — to select OK or press ■

Please note

If you'd rather save the message and read it later, press the right soft key — to select Cancel and return to the standby screen. The message will be stored in the inbox and the icon will appear on the standby screen.

While playing the message you can perform the following tasks

- Press the right soft key — to select Stop

When your O_2 Jet mobile finishes playing the entire message, you can do the following

- Select Options by pressing the left soft key , then select from the following

Play To play the media message again

Next Slide Select to play the next slide

View attachments To view the attachments that have been inserted into your media message

Save Image as To save the image to your folders in File Manager. This will appear if an image has been sent

Save Audio as To save the audio to your folders in File Manager. This option will appear if an audio file has been sent

Call XXXXX If a telephone number appears in the text message accompanying the media message, you have the option to call this number

- Select Back to return to the Inbox

Inbox

- In the Messages menu, scroll to Multimedia Message – Inbox and select by pressing
- You are now in the inbox

  Defines a read media message

  You have an unread media message

- Select the desired message and press to read it

Drafts

This option allows you to work with message drafts you have saved.

- In the Messages menu, select Multimedia Message – Drafts
- Scroll to the desired message record
- Press the left soft key to select Options and then select

View Lets you view your message

Properties Enables you to view the details of the media message, such as the subject name, date and time it was created and size of the file where applicable before it was saved to the drafts folder

Send Select to send your media message

Edit Message Enables you to edit the content of your message before you send it

Delete Select to delete the message from the draft folder

Delete All Select to delete all messages saved in the draft folder

Use Number Select to extract a number

Use URL Select to extract a URL

Use Email Address Select to extract an email address

Sent

Lets you view the messages you have sent. You can view, forward, edit and delete them – just follow the on screen prompts.

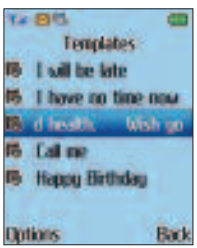
Outbox

Here you can find messages that could not be sent.

Templates

Save time texting by selecting one of the templates we've created for you, such as 'Call me now', 'Thank you' etc.

- From the Messages menu, select Multimedia Message – Templates



- Scroll through the list of templates available and highlight one. Then select Options to choose from the following

View Select to view the media template

Properties Select to view the properties of the media message

New Message Create a new message including the template

Settings

Your O_2 Jet mobile is already set up to send, receive and retrieve messages. If you experience difficulty please contact O2 Customer Service.

You can access the settings for multimedia messages and amend the settings for when you compose, send or receive a message. You can set up filters, change the profile and check the memory status.

- Select Messages – Multimedia Messages – Settings
- Then select

Composing

Amend the settings associated with creating a media message.

Creation Mode This is set to Free to give you maximum options in creating your message.

Image Resizing You can set your O_2 Jet mobile to reset the size of the images you attach in your media messages. Select from 160 x 120, 320 x 240, 640 x 480 or select Off

Auto Signature You can select whether your media message includes your signature sign off, select On or Off

Edit Signature Select to create a signature to be added at the end of your media message

Sending

Amend the settings for sending a media message.

Validity Period This is set to max as default and makes sure the message will be available to be downloaded as long as possible

Delivery Report Get confirmation when your media message has been sent. Select On or Off

Read Report* Get confirmation when the recipient has read your message. Select On or Off

Priority Choose from High, Normal or Low

Slide Timing (sec.) Allows you to control and set the length of time each page is displayed on the screen when playing your media message. Press the right soft key — to select Clear and insert a number using the alphanumeric key to select the number of seconds

Delay Delivery Select the time delay for sending your media message. You can choose between Immediate, In one hour, In 12 hours or In 24 hours

*Network dependent.

Retrieval

Amend the settings associated with receiving a media message.

Home Network Select whether your O_2 Jet mobile automatically downloads the attachments, downloads upon request or denies downloads

Roaming Adjust the settings for your O_2 Jet mobile when abroad for downloading attachments – select As Home, Manual Download or Deny Download

Read Report Decide whether the sender of the message receives a read report from you. Choose from Never Send, On request, Send

Delivery Report Select On or Off

Filters

Control which messages you receive

Anonymous Select whether you can receive media messages from people that are not in your phonebook. Select Allow or Reject

Max Size Set the maximum size media message you can receive. The maximum size for a message has been set to 300k, this may be lower for other networks

Advertisements Select whether or not you wish to receive or reject advertisements that are sent to your mobile

Profiles

These are the network settings for your media messages. This should be defaulted to the appropriate setting depending on whether you are using a prepay or postpay SIM card.

Memory Status

Check the memory status for the media message capacity on your O_2 Jet mobile.

Email

Make productive use of travel time, by sending and receiving emails wherever you are.

You can send and receive internet based emails with attachments from POP3 / IMAP4 email providers. You can access an existing web based email account, such as O2.co.uk, Yahoo etc. And to do this you don't need to open your web browser and go to your email provider's website each time you want to check your mail. You can configure your O_2 Jet mobile so that you can access emails as they are downloaded into your inbox.

You can also access your work emails. To have access to your work email you'll need to have internet based means of accessing your company server, such as POP3 or IMAP4. For more details you'll need to discuss this with your IT manager.

Don't forget, you can also access your O2 emails by accessing O_2 Active. For more information on O_2 Active go to page 60.

- From the menu select Messages – Email
- You will then be presented with the following options

Create an email

Please note

You will need to set up an email account before you can proceed. For more information go to Settings on page 132.

- Scroll to New Email and select by pressing ■

Select a contact

- Scroll to To and press the left soft key — to select Edit or ■, then select Add to add a new email contact address
- Enter the email address of the person you wish to contact, or press the left soft key — and select the details from your phonebook. Scroll to the contact you require and press ■
- To confirm select Options – Done

- To add additional contacts or edit contacts already selected press the left soft key — to select Options and choose from the following

Add Select to add another email address. You can send your email to up to 4 contacts

Edit Select to edit contacts you have already selected

Delete To delete contacts already selected

Delete All To delete all contacts selected

To return to the Email screen press the right soft key — to select Back

To send your email as a carbon copy scroll to CC and repeat the instructions above.

Enter a subject

- To enter a subject for your message, scroll to highlight Subject and press ■
- Enter a subject name using the alphanumeric keys

While entering the subject for your media message, press the left soft key — to select Options at any time to perform the following tasks

Done Select to confirm you have finished entering the subject name and return to the email screen

Input Method Choose from ABC mode, T9 mode or 123 mode. For further information on entering text please refer to page 97

Insert Symbol Select to insert a symbol. For further info on entering symbols see page 98

My Words Add words to your mobile's dictionary. Select My Words – Add. Then enter the word you want your O_2 Jet mobile to remember and select Save

T9 Help Get help on predictive text input

Second Language Text in German, English or Spanish – you choose

Advanced Your O_2 Jet mobile even offers the following options

- Word Completion Turn this option on and your O_2 Jet mobile will complete words you are texting
- Word Prediction Your O_2 Jet mobile will try to predict the next word you are typing based on your previous typing
- Smart Capitalisation This will change the input method to capitals once a full stop and space is inserted
- Add Word Not Matched This is your personal dictionary and you can add new words for your mobile to remember

With an attachment

Attach a file from your file manager and send in your email. You can attach images and sound files you have saved on your O_2 Jet mobile e.g. images you have received from others or downloaded from O_2 Active. For more details on O_2 Active go to page 60.

Please note

You won't be able to forward any Protected Files as these are rights protected.

- Scroll to Attachment and press ■ to select

- You can attach up to three files to your email message
- Scroll to an available space in the attachment list screen and select Options – Edit. Then scroll through all the files available and select a file to attach. For further help on File Manager go to page 76
- To add another attachment select Options – Edit once again from attachment list screen

You can manage your attachments by following the details below

- In the attachment list screen, scroll to an attachment listed and select Options and select from the following

Edit Select to replace the file attached

View / Play Select to view the attached image or listen to the sound file

Delete Select to remove the attachment

- Once you've added all of the attachments you require select Back to return to the email screen

Prioritise your email

Decide the importance of your email.

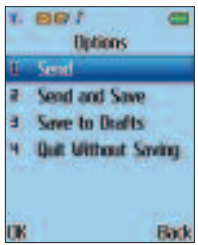
- Scroll to Priority and press left and right on the navigation key to choose between High, Normal or Low

Add content to your email

- Scroll to Content and press ■ to select
- Enter your email message using the alphanumeric keys. For more details about entering text go to page 97

Send your email

- After you have finished editing your email press the left soft key — to select Options, then select Done
- Then press the left soft key — to select Done again and choose from one of the following options



Send To send your email

Send and Save To save your email to the outbox after sending

Save to Drafts Save your email to your drafts folder so you can send it at a later date

Quit Without Saving Delete the email you have been creating

Reading an email

When you receive a new email, the icon will appear on screen, as well as a tone or vibration if selected.

To access you emails just go to the Inbox – see page 130.

Please note

- If you haven't set your O_2 Jet mobile to check for emails automatically then you will not be notified of any new emails. Instead you will need to manually check for emails – see Send and Receive on page 132
- To amend the settings so that you'll be notified of new emails go to Email – Settings, then scroll to the email account you have set up and select Options – Edit – Profiles – Check Interval and change from Off to either 5 min, 30 min, 1 hour or 2 hours
- Please note that if you activate the Check Interval option you will be charged each time your O_2 Jet mobile checks for mail

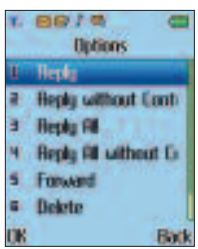
Inbox

- In the Messages menu, scroll to Email – Inbox and select by pressing ■
- You are now in the inbox

Defines an unread message

Defines a read message

- You can also see the time and date the email was received as well as the subject of the message
- Scroll to the desired message and press the left soft key — to select Read
- You can then scroll through the email and read the message content and any attachments
- Once you have read a message select Options and choose from the following



Reply Select to respond to the contact who sent you the email

Reply Without Content Respond without including the original mail content in the message

Reply All Respond to everyone who was sent the original email

Reply All Without Content Respond to everyone copied without including the original mail content in the message

Forward Select to forward the email to someone else

Delete Select to delete the email from your inbox

Update My Words Select to update your O_2 Jet mobile's dictionary

Drafts

This option enables you to edit or delete emails you saved to your drafts folder – after editing them you can then send or resave.

- In the messages menu, scroll to Email – Drafts
- Scroll to the desired email record and press the left soft key — to select Options, or press ■ and select from the following

Edit Select to amend the current email content before you send it

Delete Select to delete the message from the drafts folder

Sent

Here you can view the messages you have sent. To view, forward, edit or delete sent messages – follow the on screen prompts.

Outbox

Here you'll find all the messages that could not be sent. You can then attempt to edit, delete or send your message or just save the message until later in the drafts folder.

Send and Receive

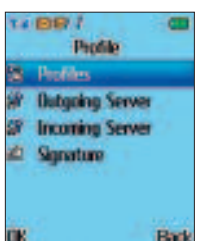
Select to check for new emails and send email waiting in your outbox.

Settings

Select to create an email account so you can access emails on your O_2 Jet mobile.

Please note

- To set up work emails you'll need to discuss the details with your IT manager
- To set up an o2.co.uk account you will need to register online at www.o2.co.uk
- Scroll to Settings and select. Then scroll to Profile1 / Profile2 or Profile3 to choose a location for your email settings and select Options. You can access up to three email accounts
- Then select Edit to amend the settings and gain access to your email account from your O_2 Jet mobile
- You then need to choose from the following and then follow the on screen prompts



Profiles

Set the details for your email account. To help you most of the information has already been entered for you.

Profile Name Amend the name. If you wish to access your O2 account amend Profile1 to o2

Bearer Settings This should be set to Email Profile. If this is not the case select Bearer Settings – GPRS – Email Profile

Protocol This will be either be POP3 or IMAP4 depending on your email provider

Check Interval You can set your mobile to check for emails every 5 min, 30 min, 1 hour, 2 hours. Otherwise you can set this to Off

Please note

You will be charged each time your mobile checks for emails.

Download Size This has been preset to the Maximum

Retain Emails We recommend you set this to On so that a copy of the email remains on your internet account so you can still access the email from your PC as well

- Once you have entered all the relevant data press the left soft key — to select Save

Outgoing Server

Now enter all the information so you can send emails. We've entered most of the information for you.

Outgoing Server You'll be prompted with smtp.mail.changeme.co.uk. You'll need to amend changeme.co.uk to reflect your account details e.g. smtp.mail.o2.co.uk

Outgoing Port This has been preset for you

Display Name Change this so when you send an email this name will be displayed in the recipient's inbox

E-Mail Address Change the email address to your email address

Username Amend changeme and add your username (the prefix before @)

Password Enter the password associated with your email account

- Once you have entered all the relevant data press the left soft key — to select Save

Incoming Server

Now enter all the information so you can receive emails. We've entered most of the information for you.

Incoming Server You'll be prompted with pop.mail.changeme.co.uk. You'll need to amend changeme.co.uk to reflect your account details e.g. pop.mail.o2.co.uk

Incoming Port This has been preset for you

Username Amend changeme and add your username (the prefix before @)

Password Enter the password associated with your email account

- Once you have entered all the relevant data press the left soft key — to select Save

Signature

Add a signature to your emails, so your full name and all your contact details are at the bottom of the email.

Activate Scroll to activate and choose between On and Off by pressing left and right on the navigation key

Associate Picture Add an image to your signature

- Scroll to Associate Picture and select Select from File by pressing left and right on the navigation key, then press ■ (if you don't want a picture scroll to None)
- Then select Select from File again and follow the prompts to choose an image from your file manager. For further info on File Manager go to page 76

Content Add the body copy such as your full name and contact details

- Once you have entered all the relevant data press the left soft key — to select Save

Activate your account

After you've entered all the settings select Messages from the main menu followed by Email – Settings. Scroll to the profile you have updated or require and press ■ to activate.

Delete All Folder

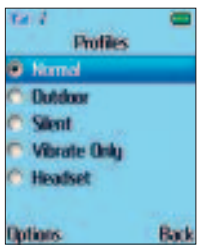
Select to delete emails – you can choose emails in your Inbox / Outbox / Sent / Drafts or all of them.

Profiles

Change the settings that determine how your O_2 Jet mobile alerts you to an incoming call or message. You can also change the ring type and volume.

- Scroll to Profiles in the main menu and press ■ to select
- Then scroll to the profile that best suits the environment you are in
- Then press ■ to select

Choose from the following



Selecting a profile

Normal

This is the default profile. Once activated the display's status bar will show the ♪ icon. There's a quicker method to activate the normal or standard profile. See the profiles shortcut device on page 138.

Outdoor

The options in this profile have been preset to suit conditions where it is difficult to hear, like an outdoor activity e.g. the highest volume ringtone or activation of both ringtone and vibrating alerts. Once activated the word Outdoor will be displayed on the standby screen.

Silent

Sets all phone noises to the minimum level. Ideal if you are relaxing, or in a quiet environment. Once activated the display's status bar will show . To activate this profile see the shortcut device on page 138.

Vibrate only

For when you don't want ringing to disturb anyone else, for instance in the cinema. Once activated the display's status bar will show . To activate this profile see the shortcut device on page 138.

Headset

This profile is only active when a hands-free kit is attached to your mobile. Once activated the display's status bar will show .

Profile selector key

Rather than accessing the profile menu you can change profiles by using the profile selector key.

Please note

- This only applies to the Silent, Standard and Vibrate Only profiles
- The standard profile relates to both Normal and Outdoor. If you have selected Normal in the profiles menu the standard profile will default to Normal. The same applies if Outdoor was selected. To change between the Normal and Outdoor menu go to page 136

- In the standby mode slide the profile selector from left to right to choose one of the available profiles

Silent Slide the profile selector to the far left. The silent icon will appear on the standby screen as well as the word Silent

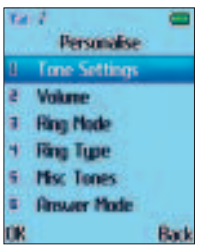
Standard Slide the profile selector to the middle. This relates to either normal or outdoor depending on which one had been chosen from the profiles menu. The icon will appear on the standby screen if the normal profile had been selected. The word Outdoor will appear if this profile had been selected from the profiles menu

Vibrate Only Slide the profile selector to the far right. The vibrate only icon will appear on the standby screen as well as the words Vibrate Only

Personalise your profiles

You can personalise each of the profiles to suit a particular environment, except for Silent and Vibrate Only. Just adjust the settings by following the instructions below.

- From the main menu select Profiles
- Scroll to highlight a particular profile, except Silent and Vibrate Only and press the left soft key —
- Scroll to Personalise and select OK by pressing the left soft key — or press ■
- Then choose from the following



Tone Settings

Select to amend the tone settings on your O_2 Jet mobile and select from the following

Incoming Ringtone

Select to amend the ringtone of that particular profile

- Scroll to Incoming Ringtone and press ■
- You can then choose from one of the default ringtones that we have set on your O_2 Jet mobile or you can create a new ringtone from sounds you have recorded or received from others in a media message or ringtones you have downloaded from O_2 Active. For more information on media messages see page 106, for O_2 Active go to page 60 and for details on recording your own sounds see page 84

- Default Ringtones
  - Select Default Ringtones, then scroll through and listen to the options available
  - Set a particular ringtone by pressing the left soft key —
- Custom Ringtones
  - Select to customise your profile's ringtone from sounds you have recorded, received by media message or downloaded from O_2 Active
  - Select Custom Ringtones

Please note

If you haven't added ringtones to your custom ringtones you will need to add them before you select a particular ringtone.

You can manage your ringtones by selecting Options followed by

Insert Tone Select to add a new tone to your custom ringtones. Just scroll through your audio files saved in File Manager and select. For more information on File Manager go to page 76

Once you have added a ringtone you can manage your custom ringtones by selecting Options and then

Set as Incoming Ring Select to set the highlighted file as your ringtone

Remove Tone Select to remove the tone from your Custom Ringtone folder

Replace Tone To replace the existing ringtone with another file

Power On

Select the tone for when you turn your mobile on.

- Scroll to Power On and select
- Then choose from the list available or Silent and press the left soft key — to select OK

Power Off

Select the tone for when you turn your mobile off.

- Scroll to Power Off and select
- Then choose from the list available or Silent and press the left soft key — to select OK

Message Tone

Select the tone for how your mobile alerts you when you receive a message.

- Scroll to Message Tone and select
- Then choose from the list available or Silent and press the left soft key — to select OK

Key Tone

Determine whether keypad tones are played when keys are pressed. Select from Silent, Tone or DTMF.

Volume

Select to amend the volume for an incoming call and key tones.

- Scroll to Volume and select, then select Incoming Volume or Key Tone Volume
- Press left and right on the navigation key to increase or decrease the volume level and press the left soft key — to save

Please note

The profile selector key (see page 138) will override all profile settings when activated into silent or vibrate. The central position will activate either the normal or outdoor modes.

Ring Mode

Scroll through the options available and select either

Ring Only

Vibrate

Vibrate & Ring

Silent

Please note

The profile selector key (see page 138) will override all profile settings when activated into silent or vibrate. The central position will activate either the normal or outdoor modes.

Ring Type

Scroll through the options available and select either

Once

Repeat

Ascending

Misc Tones

Select whether your mobile emits a tone for the following options.

- Scroll and highlight one of the options and press ■ to select and press the left soft key — to Save

Alert Tone Your O_2 Jet mobile will emit a sound when alerting you to all other notifications

Error Your mobile will emit a sound each time you make a key press mistake

Answer Mode

You can set your O_2 Jet mobile so that you can only answer a call by pressing —. Alternatively, you can adjust the settings so that you can answer a call by pressing any key apart from —.

- Select Answer Mode and then select Any Key and press — to select Save

Flight Mode

There are times or places where mobile phones are prohibited, such as in an airplane. By selecting flight mode, although you won't be able to make or receive calls, you can continue to use other features such as the calendar, calculator, view your images, listen to your audio files and use the currency converter so you are prepared when you arrive at your destination.

This is because in flight mode your mobile will not emit radio waves and disturb other electronic systems. So keep listening, preparing and organising your day!

- From the main menu scroll to Profiles and select
- Then select Options – Flight Mode
- Then select Off or On and press the left soft key — to select OK

Please note

Some airlines may have restrictions as to when you may use electronic equipment during flight. For safety reasons you must adhere to these restrictions at all times.

Calendar

You can use the calendar to set up forthcoming events such as a meeting, an appointment, or a friend's birthday. The calendar will also remind you about events you have previously scheduled.

- Scroll to Calendar and press ■
- When you open the calendar, the current date will be highlighted

Please note

To use this tool efficiently you'll need to ensure that the correct current time and date is set on your mobile. From the main menu select Clock and follow the prompts. For more info see page 89.

To set a task reminder

- In the calendar screen, use the navigation key to move the blue box to the date where you wish to create a task reminder
- Once the required date is highlighted select Options by pressing the left soft key — and scroll to Add Task and select

You can then scroll through a number of fields

Date Change the task's assigned date by pressing the appropriate number keys

Start Time Enter a start time for the event associated with the memo by using the appropriate number keys

AM/PM Press left and right on the navigation key to scroll between the two options

End Time Enter the expected finish time

AM/PM Press left and right on the navigation key to scroll between the two options

Content Enter the details for the task reminder. Scroll to Content and press ■. Enter the details and select Options – Done to confirm

Alarm Notify Select whether an alarm will sound to remind you. Press left and right on the navigation key to select Activate or Deactivate

Alarm Type Select how often your O_2 Jet mobile alerts you of the task

- Scroll to Alarm Type and press ■ to select. Scroll to Once, Hourly, Everyday, Days, Weekly or Monthly and press the left soft key — to select OK

Please note

If you select Days you can choose which day or days of the week the alarm will sound. Scroll to days and press the left soft key — to select Options. Scroll through the days listed and press ■ to select. Once complete press the left soft key — to select OK

- After entering the data in each field, press the left soft key — or ■ to select Save and save the memo to that date

Please note

When you return to the main calendar screen the date you have saved a task to will be underlined in red.

You can also perform the following from the calendar screen

- Press the left soft key — to select Options, and choose from

  Go to Date Lets you specify a date to view

  Go to Today Go direct to today's date

  Add Task For further instructions on adding a new task go to page 148

  View All Tasks Enables you to view all tasks you have saved

- Scroll to a date where you have saved a task and press ■, then press the left soft key — to select Options, and choose from

  View Select to view the details of the task reminder you have saved

  Add Select to add another task

  Edit Task Select to edit the task you have saved

  Delete Task Enables you to delete the task you have previously saved

  Delete All Tasks Select to delete all tasks saved in your calendar

  Send via Send the details of the task to someone else by text message, media message or Bluetooth. Please note the success of this is dependent upon the recipient's device capability. Otherwise save the file to your mobile's memory.

Contacts

Managing your contacts has never been easier. Here you can edit or create details, send messages, call them or delete them from your life completely. You can assign different ringtones to personalise different groups or a specific contact so you know who is calling.

- From the main menu select Contacts, or select Contacts from the standby screen by pressing the right soft key —

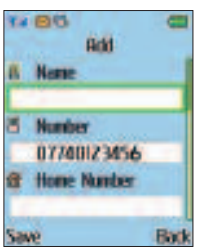
Please note

To progress further you will need to add contacts to your O_2 Jet mobile.

Adding contacts to your phonebook

You can either use the SIM card or the built-in contacts database as your phonebook. You can store up to 1000 contacts on your mobile's memory and up to 250 on your SIM card memory.*

- From the standby screen enter the number you wish to store, then press the left soft key — to select Save
- The screen will show the data fields for a new contact



*Dependent on type of SIM.

- Scroll through the contact data fields that you wish to edit
- To edit a field press ■, then enter the relevant data

The data fields provided by the phonebook are

- Name Your contact's name
- Number Your contact's main number
- Home Number Your contact's home number
- Office Number Your contact's office phone number
- Fax Number Your contact's fax details
- Company Name Their company name
- Email Address Their email address
- Incoming Ringtone Assign an individual ringtone to your contact's details

- Scroll to Incoming Ringtone, then press left and right on the navigation key to scroll through the available tones. There are 14 different tones to choose from
- When there is an incoming call for this contact, the ringtone you've assigned will sound
- If you don't want to choose a specific ringtone for this contact select None. When this contact calls the general ringtone you have saved in profiles will sound. For further information go to page 136

Please note

- The ringtone in this field will replace any ringtone associated with the contact's caller group. For information on Groups see page 159

Group Assign a group to your contact

- Scroll to Group, then press left and right on the navigation key to scroll through the options to select either None / Friends / Family / VIP / Business or Others

Please note

- When there is an incoming call for this contact, the ringtone assigned to this group will sound
- To set a ringtone for each caller group go to Contacts – Settings – Groups. Scroll to a specific group then select Options – Group Settings and follow the on screen instructions. For further information see page 161

Once you have finished press the left soft key — to select Save

Please note

- If you save your contact to your SIM's memory you will only be able to detail information in the following fields – name and number. To change the default from SIM memory to mobile phone memory or vice versa go to Contacts – Options – Settings – Default Storage. For more information go to page 162

View contacts

- From the standby screen press the right soft key — to select Contacts

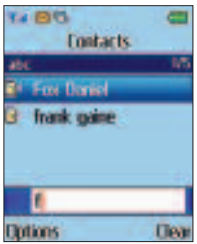
Please note

If you are unable to view any contacts it may be because you need to add contacts (see page 151) or you don't have access to view all contacts (see Display Contacts on page 161)

Identifies that your contact is saved to your SIM's memory

Indicates that your contact's details are saved to your phone's memory

- Scroll through the list of contacts available using the navigation key. For quick access to a certain contact start typing in their name using the alphanumeric keys. The letters will appear in a box on the bottom of the screen and your O_2 Jet mobile will search for that particular contact



When the required contact is highlighted

- Press ■ to view the contact details. You can then press the left soft key — to select Edit and amend any details. Once complete just press the left soft key — to select Save
- Press — to call your contact
- Press the left soft key — to select Options and then choose from the following

View To view your contact's details

Call To call your contact

Add a Contact To add a new contact to your phonebook. For details on doing this go to page 151

Send Message Select to send a text message or media message to the contact highlighted. For details on text messages go to page 97 and for further information on media messages go to page 106

Edit Select to change your contact's details

Delete Select to delete the contact's entry or all contacts. Select Delete and then select Delete again to delete that particular contact or Delete All to delete all contacts stored

Speed Dial Select to turn the speed dial function on or off and create a speed dial list. For further information see page 157

Move Select to move your contact's details from your phone memory to your SIM memory depending on where it was originally stored. Just follow the on screen prompts

Copy Select to copy your contact's details from your phone memory to your SIM memory depending on where it was originally stored. You can also select to copy all your contacts, just follow the on screen prompts

Send as Biz Card Send your contact's details as an electronic business card either by text message or by Bluetooth. For more information on sending a text message go to page 97, for information on Bluetooth go to page 69

My Biz Card Create your own business card, so that you can send all your details upon request by text message or by Bluetooth. Select My Biz Card and follow the on screen instructions. For more information on sending a text message go to page 97, for information on Bluetooth go to page 69

Settings Here you will find all the details on your phonebook settings. For more information on Settings go to page 159

Speed dial

Create a speed dial, it'll save you time when searching for those contacts you call more regularly – they'll just be one key press away.

- From the main menu select Contacts – Options – Speed Dial
- To enable you to use the speed dial tool you will need to activate it. Select Speed Dial On / Off and then scroll to On and select OK by pressing the left soft key —

Creating a speed dial list

- Select Contacts – Options – Speed Dial – Assigned Numbers

- You can see that we have already set a voicemail speed dial up for you – all you need to do to access your voicemail messages is press and hold 1 from the standby screen

- To set up a speed dial link scroll to the next available space and select Options – Edit
- Scroll through your contacts listed and press the left soft key — to select OK and confirm

Please note

If you change your mind at any time just scroll to the speed dial number in question and select Options and then Edit or Delete.

Settings

Select to manage all your settings in the contacts menu. You can edit your Groups set up, check the memory status, amend how you display your contact information and even delete certain contact fields you do not require.

- From the main menu select Contacts – Options – Settings then choose from the following

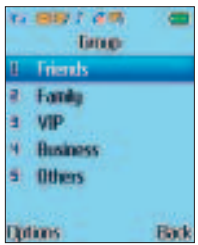
Groups

By selecting Groups you have options to add and delete members as well as amend the Groups caller ringtones.

Please note

You can only select contacts as group members if their details are saved to your phone's memory. If your contact is saved to your SIM's memory you will need to copy their details to the phone memory first.

- Select Groups to view the different groups available. You can choose from Friends / Family / VIP / Business / Others



- To manage a particular group, scroll to highlight the group and press the left soft key ▬ to select Options, then select

Group Members

- Select Groups Members and view all the members you have allocated to that particular group
- You can then delete or add new contacts to that group by selecting Options – Add / Delete and follow the on screen prompts

Group Settings

- To amend the name of the group, the ringtone associated with that group, scroll to Group Settings and select

Group Name To amend the name of the group scroll to Group Name and select Edit

Incoming Ringtone By pressing left and right on the navigation key you can amend the ringtone associated with that group

View Members Select to view the members associated with that group and then delete or add new contacts

Memory Status

Select to view how much memory space you have left remaining for new contacts on both your SIM card and phone memory.

Display Contacts

Decide whether you only wish to view contacts saved to your SIM card, handset or both.

- Select Display Contacts and then scroll to SIM / Handset / SIM & Handset and select OK by pressing the left soft key —

Default Storage

You can choose whether new contacts are saved to your SIM card or phone memory.

- Select Default Storage and then scroll to SIM or Handset and select OK

Contact Fields

Select to delete some of the contact fields if they are not required.

- Select Contact Fields and then scroll through the options available and press ■ to delete a particular field
- Once complete press the left soft key — to select Save

Settings

The settings menu is used to customise how your phone works. You can choose different display messages and screensavers, as well as changing basic parameters for your mobile such as, security, network and call settings.

• In the main menu scroll to Settings and press ■ to select

Battery Saving

After you activate the battery saving mode the keypad and display backlighting will be turned off as well as the keypad tones to conserve power. Bluetooth is also turned off after 5 minutes if Bluetooth is not in use.

• Select Battery Saving and then scroll to On or Off and select

Display Settings

This allows you to change your display settings – change the wallpaper, customise your home screen and adjust the brightness of your O_2 Jet mobile screen.

The display menu lists these choices

Wallpaper

Your mobile says a lot about you so ensure you choose the wallpaper for your display carefully.

You can choose from the default images or animations we've saved to your O_2 Jet mobile, or even select an image that you have downloaded from O_2 Active or received from friends in a media message.

• Scroll to Wallpaper and press ■ to select

Then choose from

Default Wallpapers

• Select Default Wallpapers to choose one of the pre-defined wallpapers we have saved to your O_2 Jet mobile

- Scroll through the list available and press the left soft key — to View

Top tip

To view the other available wallpapers, simply press left and right on the navigation key.

- Then select OK to confirm your selection
- To choose a different wallpaper select Back and choose another

Custom Wallpapers

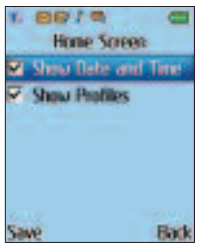
Select an image you've saved. These can be photos you've received by media message or downloaded from O_2 Active, such as celebrity photos, cartoons and other graphics. Check out page 60 for more info on O_2 Active.

- Select Custom Wallpapers
- Then choose either Received or Images and select one of the images saved in either folder by following the on screen prompts

Home Screen

Choose what text is displayed on your home screen.

- Scroll to Home Screen and select



- Select whether your home screen displays the date and time, and the current profile
- Scroll through the list and when highlighted press ■ to select or remove, then press the left soft key — to Save

For more information on setting the date and time go to page 89, and for help on setting a profile go to page 136.

Brightness

How bright do you like your display?

Please note

You can change the brightness levels for the display when your mobile is in or out of the docker (desk stand). For more info on the desk stand go to page 31.

- Select Brightness, then select either Standard Display or In Docker
- Scroll left and right on the navigation key to move the brightness levels up and down

- Press the left soft key — to select OK and save

Please note

Battery Saving reduces the brightness of the display to save battery life. If Battery Saving is ON it needs to be switched OFF before the brightness can be changed. For more information on Battery Saving go to page 163.

Call Settings

Select for options on dealing with calls simply and quickly.

You can change the settings for

Hide My Number

You don't need to let everyone know who's calling. You can decide to show or hide your mobile identity when it suits you.

Please note

If this feature is turned off, you may not be able to make phone calls in certain countries, such as Singapore and China.

Call Waiting*

If there is an incoming call when you're in the middle of another call, request your mobile to alert you. Just follow the on screen prompts.

Call Forwarding**

Choose when to divert your calls. You can forward incoming calls to another phone number or your voicemail.

*Available to Pay Monthly customers only.
**Pay & Go customers can only divert to voicemail 901.

All calls Select to forward incoming calls. Once activated will be displayed on the standby screen

Not reachable Diverts calls when your mobile is turned off or outside network coverage

Not answered Forwards calls when you don't answer

When busy Forwards calls when you are on another call

Divert All Data Calls Select to divert all data calls

Cancel Cancel all call forward settings

- Scroll through the options available and press ■ or the left soft key — to select
- Then choose from the following

Activate Select to activate and then enter the telephone number

Deactivate Select to deactivate the call divert

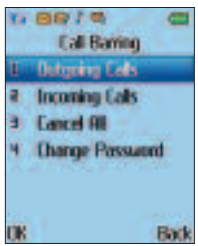
Check Status Check the status of the diverted calls

Call Barring*

Are there some people you simply don't want to keep in touch with? Or some calls you don't want to be made from your phone? Here's the place to keep in control.

Call barring is a password protected network service and details should be acquired from O2 Customer Service.

Choose from the following options



Outgoing Calls

Scroll to Outgoing Calls and then choose

All calls Blocks dialling of any calls from your mobile

International Calls If activated no international calls can be made from your phone

Intnl. Except Home No. If activated, your mobile can only be used to dial local calls and calls to your home country from abroad. Other international calls will be barred

*Network dependent and available to Pay Monthly customers only.

Incoming Calls

Scroll to Incoming Calls and then select

All Calls Rejects all incoming calls

When Roaming If you're in another country, activating this option will ensure your mobile rejects all incoming calls

Cancel All

Cancels all call barring settings. You'll need to enter a password.

Change Password

Change your password to something more memorable.

Call Barring per No.*

There are more ways to decide which calls get through – choose to bar certain numbers and only accept those 'privileged' few. It's your O_2 Jet mobile, so you decide.

- Scroll to Call Barring per No. and select, then choose from the following

Barred Numbers

You can choose to reject or accept unknown calls, and even enter particular numbers into the call barring list. Just follow the on screen prompts.

*Network dependent and available to Pay Monthly customers only.

Privileged Numbers

Set numbers as privileged numbers. Just follow the on screen prompts to enter numbers directly or from your phonebook. Once this is activated you will only be able to make or receive calls from the privileged number list.

Settings

You can turn the call barring off, only set call barring for the barred numbers or only accept calls from numbers in your privileged list – you choose. Just follow the on screen prompts.

Call Time Display

This option allows you to see the duration of calls you make.

- Select Call Time Display, then scroll to Off or On and select by pressing the soft left key — or ■

Auto redial

Do you want your mobile to automatically redial busy numbers?

- Scroll to on or off and press ■ to select

Network Settings

Network Selection

Your mobile can search for a network automatically or you can do it manually. Decide which you prefer here. The default setting is Automatic.

- Scroll to your preferred choice and press the left soft key — to select OK

Automatic When outside the coverage of your regular network, your mobile will automatically search for usable networks

Manual When outside the coverage of regular network, your mobile will list available networks and allow you to choose

Band Selection

According to your requirements, you can set an appropriate band in the GSM network system.

- Scroll through the band settings available and press the left soft key — to select OK. Not sure? Just select Automatic and your O_2 Jet mobile will select the best band setting

GPRS Connection

Contains options for how you connect to the O2 network. Your mobile works on a GPRS connection, connecting you faster.

- Scroll to GPRS Connection and select either When Needed or Always Available

Phone Settings

Pre-pay/Post-pay

Your O_2 Jet mobile will recognise the SIM type you have once the SIM is inserted and will automatically default to the correct postpay or prepay settings.

If you find this not to be the case, follow the on screen prompts to amend.

Please note that incorrect settings may prevent you from using some of the relevant prepay or postpay services e.g. O_2 Active.

Language

You can set the language your mobile uses. Select from the following

English Your mobile's display will be in English

Deutsch Your mobile's display will be in German

Español Your mobile's display will be in Spanish

Voice Mail

You can store different voicemail numbers.

Security Settings

Prevent unauthorised use of your O_2 Jet mobile by setting up a PIN code for your SIM card, a phone lock code or by activating the automatic keypad lock.

SIM PIN

A SIM PIN code will prevent unauthorised use of the SIM card. Unless the correct PIN is entered when your mobile is turned on, the SIM card cannot be used, even if it is inserted in another mobile.

- Select SIM PIN, then select Off or On to disable or enable
- To enable you will need to enter the default PIN code, which is 5555, 4321 or 0000 Please see your welcome pack for your SIM PIN.
- To change the PIN code to something more memorable go to Change Password – see page 178. You'll need to enter the original PIN as well as confirming your new PIN number

Please note

If the PIN code is entered incorrectly three times your mobile will automatically disable. The screen will display the message PIN blocked or Enter PUK (Personal Unblocking Key). Don't try to enter your PIN again. Contact O2 Customer Service for a PUK code to unblock your mobile.

Phone Lock Code

Select to prevent unauthorised use of your mobile.

Once activated, your mobile will lock when turned on unless this password is entered correctly. If an incorrect password is entered, your mobile will remain locked, and can't be unlocked even if the SIM card is replaced by another one.

When the mobile is locked, you can only make emergency calls.

- Select Phone Lock Code, then select either Off or On
- To enable you will need to enter the default code which is 1234

You can also change the password to something more memorable, see page 178.

Auto Keypad Lock

You can set your mobile's keypad to lock after a certain period of time. This will ensure that certain keys are not pressed accidentally.

To return to the original screen, after pressing any key, you must enter the password you set for this feature.

- Scroll to Auto Keypad Lock and select
- You can then turn the keypad lock Off or select to activate it after a certain period of time, such as 5 seconds, 30 seconds, 1 minute or 5 minutes
- Scroll to one of the options and press the left soft key — to select OK

Please note

To unlock your keypad when activated press the left soft key — to select Unlock, then press *+ .

Fixed Dial*

After this feature is activated, your mobile will only be able to dial numbers on the fixed dial number list. If a number is not on the list, calls cannot be made to this number.

- Scroll to Fixed Dial and select, then select Fixed Dial On/Off
- You can then choose to turn this option On or Off
- To enable you will be requested to enter the PIN2 code which, you can obtain by calling O2 Customer Service. To change it to something more memorable see Change Password on page 178

Please note

If the PIN2 code is entered incorrectly three consecutive times, the PIN2 code will be locked down. You will need to enter the PUK2 code to unlock it. Contact O2 Customer Service to obtain the PUK2 code.

- To add numbers to your fixed dial list, select Fixed Dial – Number List
- Then press the left soft key — to select Add
- You can then edit by adding new names and numbers

*Available to Pay Monthly customers only.

Barred dial

Barred dial is a future capability that is reliant on development in the network in order to work. At the current time this capability is not supported.

Change Password

Here you can change the passwords to something more memorable.

- Scroll to Change Password and select
- Choose from PIN, PIN2 or Phone Lock Code
- When prompted enter the original PIN code and select OK
- When requested enter your new PIN code and confirm by selecting OK
- For confirmation you will need to enter the PIN code once more

Reset Factory Default

Changes all settings back to how they were when you received your new phone.

- Scroll to Reset Factory Default and select OK
- Enter the password – the default is 1234
- You can then decide whether to Restore Default Settings or Delete All User Data

Please note

By selecting Restore Default Settings you will not delete any messages, content, call logs or contacts but by selecting Delete All User Data you will.

Chapter 6

Glossary and trouble shooting

- Glossary
- Trouble shooting

Glossary

Roaming

Roaming allows you to move from one base station to another or from one network to another without affecting the call.

Quad band

Mobile phones operate in different countries. A quad band mobile can switch between four frequencies e.g. 850 Mhz, 900 Mhz, 1800 Mhz and 1900 Mhz. Your O_2 Jet mobile is a quad band mobile.

SIM card

A SIM is the card that you receive from O2 which holds the unique data the network needs to identify your mobile.

PIN* and what is PUK

Access to use a mobile is most often protected by a code known as 'PIN' – Personal Identification Number. If you forget your code, or by mistake enter a faulty code three times in a row, the SIM card will lock. To unlock, you must enter the Personal Unblocking Key or 'PUK' code which you can get from O2 Customer Service.

PIN2

PIN2 is a security code that you can obtain by calling O2 Customer Service.

*Pay & Go mobiles are not set up with a default PIN code.

IMEI

IMEI stands for International Mobile Equipment Identifier and is an identification system that can recognise every mobile by a specific number. If a mobile is stolen, the IMEI system is capable of blocking it on all network operators that support the system.

WAP

Wireless Application Protocol or WAP is a standard developed for mobile phones. It was designed to give quicker access to mobile content than existing web protocols. Using WAP will open services to you such as O_2 Active which offers a wide variety of mobile services and entertainment.

GPRS

General Packet Radio System is a service that transmits data to and from your phone. Charges are based on the amount of transferred data rather than on airtime.

GSM data

A wireless service protocol used for WAP. This allows you continuous WAP connection. You pay for the time spent connected rather than the amount of data.

URL

Uniform Resource Locator or URL is an address system used on the Internet. All WAP homepages have a unique address, allowing browsers to distinguish one from the other. A WAP URL always starts with the text string: http://wap followed by the address.

APN

APN stands for Access Point Name.

ISP

ISP stands for Internet Service Provider.

Trouble shooting

Why does my mobile not turn on when I press the key?

The key press has been too short or your mobile has shut down because the battery power level is too low to make calls. Recharge the battery fully.

The standby time seems too short. Why is this?

You may have been using the calendar too much, or the display light has been on continuously due to unintentional key activation. Utilise the keypad lock to prevent unintentional use. For further information go to page 176.

My mobile displays 'Insert SIM', what does this mean?

You must insert the SIM before you can use your mobile. If it is already installed, take it out and clean the blank area with a dry cloth, then put it back again.

My mobile displays 'INVALID SIM', what does this mean?

Your mobile is SIM-locked and will not accept the SIM you've inserted. Put in the correct SIM or contact O2 Customer Service.

I can't connect to my Bluetooth headset

Please ensure that your headset is ON and in 'pairing mode'. For further information go to page 69.

Can't re-connect to headset when it is ON once it has already been working?

Please ensure that your headset is just on and not in 'pairing mode'.

My mobile displays 'EMERGENCY ONLY', what does this mean?

Your SIM card is not properly installed or configured, or you are out of network range.

My mobile displays 'NO SERVICE', what does this mean?

You are outside network range or there is no clear path to the transmitter. If you are in a building, try moving towards a window.

Some calls are not processed. What is wrong?

A call bar has been set to restrict mobile usage. Check call barring and cancel as necessary.

Someone else is receiving my calls. What is wrong?

Your mobile has been set to forward your calls to another number. Cancel call forwarding.

Can I send and receive emails and surf the Mobile Internet on my mobile?

Yes. Your mobile has WAP capability, which means you can access the Mobile Internet from your mobile. For sending and receiving emails, please contact O2 Customer Service.

What is T9?

T9 text input is a predictive text editor that allows you to type using just one click per letter and saves you time when writing text messages, text entries, etc.

What type of networks are supported?

Check the network settings on page 173.

Can I use my mobile inside a car?

Please refer to 'Driving Safety' on page 193.

How do I clean my mobile if it gets dirty?

See 'Mobile care' on page 190.

My mobile has been lost or stolen. What do I do?

Contact O2 Customer Service immediately to bar your mobile and prevent misuse. If your mobile has been stolen you should report the incident to the local police.

How do I reset my mobile to factory defaults?

Enter the Settings menu, then select Security Settings – Reset Factory Default. For further information go to page 178.

I've attempted to download/upload files with my PC using the supplied USB cable, but the handset manager program doesn't recognise the phone is connected. What do I do?

Make sure the cable is plugged securely into both the phone and the computer, and that your mobile is turned on. When prompted ensure you select the correct storage option e.g. Mass Storage. If your problems persist we recommend that you restart your computer.

Chapter 7

The important safety bit at the back

- Safety information
- Mobile care
- Driving safety
- Electronic devices
- Other safety guidelines
- Cautions
- Warranty statement
- Mandatory statements

Safety information

Read this information

Your O_2 Jet mobile phone has been designed, manufactured and tested so as not to exceed the limits for exposure to electromagnetic fields recommended by the Council of the European Union. These limits are part of comprehensive guidelines developed by independent scientific organisations.

European standards provide for the amount of radio frequency electromagnetic energy absorbed by the body when using a mobile phone to be measured by reference to the Specific Absorption Rate (SAR). The SAR limit for the general public is currently 2 watts per kilogram averaged over 10 grams of body tissue.

Your O_2 Jet mobile phone SAR value is GSM 900 – 0.561 & DCS 1800 – 0.176 watts per kilogram

Mobile care

Never attempt to open the mobile casing other than to remove the battery cover. There are no user-serviceable parts inside, and you might damage sensitive electronic circuits and components. Unauthorised disassembly will void the warranty.

Never leave your mobile in the window of your car or otherwise expose it to strong sunlight or excessive heat for a prolonged period of time as this may damage it.

Never handle your mobile with wet hands or expose it to moisture or liquids of any kind. Continuous changes from a cold to a warm environment may lead to condensation inside the mobile, resulting in corrosion and possible damage.

If you pack your mobile in your suitcase during travel, beware not to damage it. Cramming it in a suitcase may crack the LCD display. Remember to switch off your mobile during air travel or switch to flight mode.

As with all other radio devices, touching the built-in antenna area during telephone conversation may impair the quality and lead to shorter standby time due to increased power consumption.

The battery

Your mobile is equipped with a high-performance Li-Ion battery. Observe the maintenance guidelines and your battery should give you a long service life.

- At the beginning of the battery's life, fully charge and discharge (let it go flat) three times

- Do not over charge the Li-Ion battery, as this can result in a reduction in battery performance and life span. The recommended maximum charge time is 6-8 hours
- Avoid repeated short charging. It is better to let the battery go flat and then recharge it completely
- Avoid charging in strong heat or extreme cold. Ambient room temperature is preferable. The battery has its optimum performance in an ambient temperature of +5 °C to +50 °C
- Don't store a battery near a fire or heat source
- Use only the battery approved by the manufacturer
- Never replace the battery with a non-approved battery
- Never try to open the battery as it contains substances that might be harmful if swallowed or allowed to come into contact with unprotected skin
- Never short-circuit the battery, as it may overheat and cause a fire. Keep away from jewellery and other metal objects
- Never dispose of the battery in a fire. It could explode and release harmful substances into the environment
- Do not touch the battery terminals
- Caution: Risk of explosion if battery is replaced by an incorrect type

The charger

- Use only the charger supplied with your mobile
- Never pull the charger cord to release it from the mains – pull the charger itself

Cleaning and storing

- Your mobile should always be handled with care and protected from dirt, dust and damp. To avoid scratches, never place your mobile face down
- If cleaning is necessary, switch the mobile off and wipe carefully with a soft, slightly damp (not wet) cloth. Use a cotton swab to clean the camera lens. Allow the mobile to dry completely before switching it on. Never use solvents for cleaning
- If you're not going to use your mobile for some time, fully charge the battery and store the mobile in a dry place away from direct sunlight. Your mobile should be switched off during storage. Recharge every 6 to 12 months
- Never expose your mobile to heat or strong sunlight
- Never expose your mobile to moisture or liquids of any kind
- Do not paint your mobile or otherwise block the keypad, microphone or earpiece function, i.e. with stickers

Caring for the environment

Disposal of your cellular telephone and accessories

Please do not dispose of your old cellular telephone or electrical accessories, such as batteries or chargers, with your household waste. Please take them to your nearest O2 store.

Driving safety

O2 fully supports the legislation announced by the Department for Transport, banning the use of handheld mobile phones whilst driving. It is an offence whilst driving to hold a mobile or cradle it in your neck, at any point during the setup, making or taking of a phone call, text message or any other data related mobile communication.

Use of fully installed car kits is still permitted, as is the use of alternative hands-free accessories.

In the interest of safety, we would recommend use of a cradle whilst using any form of hands-free accessory. When driving we recommend that you use voicemail wherever possible, and that you listen to your messages when you are not in the car. If you must make a hands-free call when driving keep it brief.

An airbag inflates with great force. Do not place objects, including both installed or portable wireless equipment, in the area over the airbag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

WARNING: Failure to follow these instructions may lead to serious personal injury and possible property damage.

Electronic devices

Most modern electronic equipment is shielded from RF energy. However, certain electronic equipment may not be shielded against the RF signals from your mobile.

Pacemakers

The Health Industry Manufacturers' Association recommends that a minimum separation of six (6") inches be maintained between a mobile and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

If you have a pacemaker

- Always keep your mobile more than six inches from your pacemaker when it is turned on
- Do not carry your mobile in a breast pocket
- Use the ear opposite the pacemaker to minimise the potential for interference
- If you have any reason to suspect that interference is taking place, turn your mobile off immediately

Hearing aids

Some digital mobiles may interfere with some hearing aids. In the event of such interference, call O2 Customer Service to discuss alternatives.

Other medical devices

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your mobile off in healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or their representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted facilities

Turn your mobile off where posted notices so require.

Magnetic media

Magnetic fields generated by mobile phones may damage data on magnetic storage media such as credit cards, computer discs or tapes. Do not place your phone next to such media. You should never expose your phone to strong magnetic fields as this may cause temporary malfunction.

Other safety guidelines

Aircraft

Regulations prohibit using your mobile while in the air. Switch off your mobile before boarding an aircraft.

Blasting areas

To avoid interfering with blasting operations, turn your mobile off when in a 'blasting area' or in areas posted: 'Turn off two-way radio.' Obey all signs and instructions.

Potentially explosive atmospheres

Turn your mobile off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fuelling areas such as petrol stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or articles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle's engine.

Choking

Keep your mobile away from children as the SIM card or other small parts present a choking hazard.

Cautions

Your mobile is a high quality piece of equipment. Before operating the equipment, read all instructions and cautionary markings on (1) AC Adaptor (2) Battery and (3) Product Using Battery.

- Do not use this equipment in an extreme environment where high temperature or high humidity exists
- Do not abuse the equipment. Avoid striking, shaking or giving it a shock. When not using the unit, lay it down to avoid possible damage due to instability
- Do not expose this equipment to rain or spilled beverages
- Do not use unauthorised accessories
- Do not disassemble the mobile or its accessories. If service or repair is required, return the unit to an authorised service centre. If the unit is disassembled, the risk of electric shock or fire may result
- Do not short-circuit the battery terminals with metal items etc.

Warranty statement

This Limited Warranty shall apply to the O_2 Jet mobile phone ("Device") including all accessories contained within the original O2 box ("Accessories"). Hereafter "the Products" means the Device and/or the Accessories as the context requires. O2 warrants that the Products are free of defects in materials and workmanship at the time of its original purchase ("Limited Warranty"). This Limited Warranty is subject to the following terms and conditions:

1. This Limited Warranty is given only to the original purchaser of the Products ("Customer"). It shall neither exclude nor limit a) any statutory rights of the Customer or b) any of the Customer's rights against the seller/dealer of the Product
2. For the purposes of the Device, a twenty four (24) month period commencing on the date of purchase of the Device by end user customer; and for the purposes of the Accessories, a six (6) month period commencing on the date of purchase of the accompanying Device by end user customer ("the Warranty Period").
3. This Limited Warranty may not be sold-on, assigned, transferred or given to any subsequent purchaser or acquirer of the Products. This Limited Warranty is only valid and enforceable by those Customers who have purchased the Products in the UK.
4. Throughout the Warranty Period O2 or its authorised agent will, at their discretion, without charge and subject to Clause 7 repair or replace any defective Products. Repair or replacement may involve the use of functionally equivalent reconditioned unit. O2 will return repaired Products or replacement Products to the Customer in good working condition. All replaced faulty parts or components will become the property of O2.

5. If O2 repairs or replaces any Products, the repaired or replaced Products shall continue to be warranted for the remaining time of the original Warranty Period or for three (3) months from the date of repair or replacement, whichever is longer.
6. Before returning any Device, you are responsible for ensuring that you back up data and remove any personal information from the Device. O2 is not responsible for any loss of data or removable storage media.
7. THIS WARRANTY SHALL NOT APPLY IN THE FOLLOWING CIRCUMSTANCES:

a. O2 or its authorised agent was not notified by the Customer of the defect within fourteen (14) days after the appearance of the defect within the Warranty Period; or

b. the Products were not returned to O2 or its authorised service agent within (30) days after the appearance of the defect within the Warranty Period; or

c. deterioration of the Products due to normal wear and tear; or

d. use other than in accordance with the user manual; rough handling; exposure to moisture; dampness or extreme thermal or environmental conditions or a rapid change in such conditions; corrosion; oxidation; unauthorised modifications or connections; unauthorised opening or repair; repair by use of unauthorised spare parts; accidents; forces of nature; or other actions beyond the reasonable control of O2 (including but not limited to deficiencies in consumable parts, such as batteries which all by their nature have a limited lifetime, and breakage

or damage to the camera lens) unless the defect was caused directly by defects in materials or workmanship. This Limited Warranty does not cover physical damage to the surface of the Products including cracks or scratches on the LCD screen or camera lens; or

e. the Product serial number or IMEI number has been removed, defaced, altered or is illegible; or

f. the defect was caused by a defective function of the cellular network; or

g. the defeat was caused by the fact that the Products were used with or connected to an accessory not approved or provided by O2 or used in other than its intended use and where it can be shown by O2 that such defect is not the fault of the Products.

h. repairs performed by service centres that have not been authorised by O2.

8. In the event of Product failure, the customer should take the following actions:

a. Refer to the user manual in order to identify and possibly correct the problem.

b. If the problem cannot be resolved by reference to the user manual the Customer should return the Product to the place where it was purchased.

9. THIS LIMITED WARRANTY STATES THE ENTIRE WARRANTY GIVEN BY O2 TO THE CUSTOMER. IN NO EVENT SHALL O2 BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL LOSSES OR

DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS, TO THE FULLEST EXTENT THAT THOSE LOSSES OR DAMAGES CAN BE DISCLAIMED BY LAW. O2 does not exclude or limit liability for personal injury or death resulting from its own negligence.

This Limited Warranty does not affect the Customer's statutory rights in law specific to the country of purchase, such rights remain protected.

If you purchased the Products in the UK, this Limited Warranty is given to you by O2 (UK) Limited registered office 260 Bath Road, Slough, Berkshire, SL1 4DX, UK.

Mandatory statements

We (O2 UK Limited) hereby declare that the O_2 Jet mobile is in conformity to all the essential requirements of Directive 1999/5/EC.

Wir möchten hiermit bekanntgeben, daß das oben genannte Produkt in Übereinstimmung mit allen erforderlichen Bedürfnissen der 1999/5/EC Direktive steht.

Certificamos que el aparato es conforme con lo establecido en las disposiciones de la Directiva 1999/5/EC.

Nous déclarons que le produit référencé ci-dessus satisfait aux exigences R&TTE 1999/5/EC qui lui sont applicables.